

David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

August 23, 2021

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD -Compliance Recall 21C19 Certain 2021 Model Year Explorer and Aviator Vehicles Seat Side Air Bag Attachment Studs

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates	
Aviator	2021	Chicago	February 25, 2021 through March 12, 2021	
Explorer	2021	Chicago	October 09, 2020 through June 07,2021	

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

All of the affected vehicles may not conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 214 Dynamic performance requirements Section 7.2.5 and Section 9.2.1 and 9.2.2. The attachment studs on one of the seat side airbags (SAB) may detach during deployment preventing the SAB from fully inflating or positioning correctly. If the SAB does not fully inflate or position correctly, it may increase the risk of injury in a crash event that necessitates a SAB deployment.

SERVICE ACTION

Before demonstrating or delivering any new in-stock vehicles involved in this recall, dealers are to confirm which SAB, either left-hand (LH) or right-hand (RH), is suspect per Attachment IV - repair table. After confirming which side, replace the respective suspect SAB module in the affected vehicles. This service must be performed on all affected vehicles at no charge to the vehicle owner.

NOTE: All Aviator vehicles have ONLY LH SAB replacements.

OWNER NOTIFICATION MAILING SCHEDULE

Owner letters are expected to be mailed the week of September 06, 2021. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I:Administrative InformationAttachment II:Labor Allowances and Parts Ordering InformationAttachment III:Technical InformationAttachment IV:Repair TableOwner Notification Letters

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Pf Johnson

David J. Johnson

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NEW VEHICLE DELIVERY HOLD -Compliance Recall 21C19

Certain 2021 Model Year Explorer and Aviator Vehicles Seat Side Air Bag Attachment Studs

OASIS ACTIVATION

OASIS will be activated on August 23, 2021.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <u>https://web.fsavinlists.dealerconnection.com</u> on August 23, 2021. Owner names and addresses will be available by September 20, 2021.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

SOLD VEHICLES

- Ford has not issued instructions to stop selling/delivering or driving used vehicles under this compliance recall. Owners should contact their dealer for an appointment to have their vehicles remedied as soon as practicable. Owners can continue to safely drive their vehicles.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

Rental vehicles are not approved for this program.

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NEW VEHICLE DELIVERY HOLD -Compliance Recall 21C19

Certain 2021 Model Year Explorer and Aviator Vehicles Seat Side Air Bag Attachment Studs

LINCOLN PICKUP AND DELIVERY

Owners of 2017 MY and newer Lincoln vehicles have the option of requesting pickup and delivery service with a Lincoln loaner (up to 2 days), from their dealership. For details, reference EFC08708, 2021 Lincoln Pickup & Delivery Updates.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSA's / Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
 - Ford vehicles 3 years or 36,000 miles
 - Lincoln vehicles 4 years or 50,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

CLAIMS PREPARATION AND SUBMISSION

- **Claim Entry**: Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number (21C19) is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts**: Must be claimed as Related Damage on a separate repair line from the FSA with same claim type and sub code as described in Claim Entry above.

IMPORTANT: Click the Related Damage Indicator radio button.

• Lincoln Pickup & Delivery: Claims for Lincoln Pickup & Delivery with a Lincoln loaner (up to 2 days) should be submitted on a separate line from the FSA. Refer to EFC08708, 2021 Lincoln Pickup & Delivery Updates for details.

NEW VEHICLE DELIVERY HOLD -Compliance Recall 21C19

Certain 2021 Model Year Explorer and Aviator Vehicles Seat Side Air Bag Attachment Studs

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Confirm SAB (LH / RH) per Attachment IV - Repair Table. Replace one (1) SAB module and attachment nuts.	21C19B	0.5 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

SSSC Web Contact Site:

To place an order for SAB modules, submit a VIN-specific Part Order contact via the SSSC Web Contact Site.

NOTE: Only one SAB is to be ordered per VIN based on Attachment IV – Repair Table.

Part Number	Description	Order Quantity	Claim Quantity
LB5Z-78611D11-B	LH SAB Module Kit – Aviator / Explorer NOTE: SAB Attachment Nuts Included	1	1
LB5Z-78611D10-B	RH SAB Module Kit – Explorer NOTE: No RH Aviator SAB Modules to be replaced. NOTE: SAB Attachment Nuts Included	1	1

Dealers will be notified via a DOES II communication if circumstances warrant a change in part supply strategy and when open ordering resumes.

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION, RETURN, & SCRAPPING

Follow the provisions of the Warranty and Policy Manual, Section 1 - WARRANTY PARTS RETENTION AND RETURN POLICIES. If a replaced part receives a scrap disposition, the part must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

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Certain 2021 Model Year Explorer and Aviator Vehicles Seat Side Air Bag Attachment Studs

REPLACED FSA PARTS INSPECTION AND SIGN OFF

Effective March 1st 2021 all parts replaced as part of an FSA repair with a repair order open date of March 1st 2021 or later must be inspected and signed off on the repair order by a member of your dealers fixed operations management team or an employee the task has been delegated to. If the task is to be delegated to a non-management employee, the employee needs to be someone other than the technician who completed the repair and needs to understand the importance of completing this task consistently and accurately.

- All parts replaced as part of an FSA repair should be returned to the parts department following the Warranty Parts Retention and Return Policies.
- Inspect the replaced parts to verify the FSA repair was completed.
- If the FSA repair is found to be complete, the designated employee signs the repair order line or parts return stamp area (electronic or hand signed) for the FSA repair indicating the parts were inspected and validated to have been replaced.
- After the parts have been inspected, they should be handled based on the guidance in the parts status report in the Online Warranty System (Hold, Return, CORE, Scrap, etc.).
- This process is subject to review during warranty audits for FSA repairs with a repair order open date of March 1st 2021 or later. Any eligible FSA claims requiring parts replacement, found not to have been inspected and signed off during a warranty audit will be subject to chargeback and consideration for enrollment into the Dealer Incomplete Recall Repair Process.

Note: Other approvals (electronic or handwritten) for add-on repair lines, dealer owned vehicle repairs, and repeat repairs do not qualify as FSA parts inspection approvals. The post repair FSA parts inspection process (electronic or handwritten) is independent from other warranty approval requirements. The approval by the designated employee implies that the FSA parts were found to be replaced and must be able to be clearly identified on the Repair Order. If multiple FSA's require approval on a single Repair Order, each applicable occurrence will require individual post repair approval by the designated employee.

CERTAIN 2021 MODEL YEAR EXPLORER AND AVIATOR VEHICLES — SEAT SIDE AIR BAG ATTACHMENT STUDS

SERVICE PROCEDURE

1. Use Attachment IV - Repair Table to determine if left hand (LH) or right hand (RH) side air bag (SAB) needs replacement per Vehicle Identification Number (VIN). Per build data, it will only be one (1) side.

NOTE: The seat(s) do not need to be removed to complete this procedure. See Figure 1.

- 2. Based on Attachment IV Repair Table, remove and replace either the front driver or front passenger seat side air bag. Please follow the Workshop Manual (WSM) procedures in Section 501-20B.
- **NOTE:** Attachment nuts are to be included with SAB module kit. Original SAB attachment nuts are to be discarded.
- NOTE: Aviator shown, Explorer similar.



FIGURE 1

IMPORTANT NOTE: Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall. Unless a part is requested to be returned to Ford, all parts replaced under this FSA must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Refer to the Parts Retention, Return, & Scrapping section of the FSA dealer bulletin for further information.



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NEW VEHICLE DELIVERY HOLD -Compliance Recall 21C19

Certain 2021 Model Year Explorer and Aviator Vehicles -Seat Side Air Bag Attachment Studs

REPAIR TABLE

NOTE: All Aviator vehicles have ONLY left-hand SAB replacements. No Aviator VINs listed. The following chart is arranged by VIN, to identify the seat side airbag (SAB) repair action:

- Explorer Left-hand (LH) SAB module and fastener (nuts) replacement.
- Explorer Right-hand (RH) SAB module and fastener (nuts) replacement.
- Per investigation, only one SAB per vehicle is suspect, therefore no VIN should have both SABs replaced.

To search for a VIN:

- Press the Ctrl key and the F key simultaneously, insert the VIN, and then press ENTER.

- Or use the Search Function (magnifier icon) in the Menu bar above.

#	VIN	Repair Action
	Explorer Vehicles	
1	1FM5K7FW1MNA11629	RH SAB
2	1FM5K7FW2MNA11428	LH SAB
3	1FM5K7FW2MNA11624	LH SAB
4	1FM5K7FW3MNA11647	LH SAB
5	1FM5K7FW4MNA11639	LH SAB
6	1FM5K7FW5MNA11004	LH SAB
7	1FM5K7FW6MNA14056	RH SAB
8	1FM5K7FW8MNA11627	LH SAB
9	1FM5K7FW8MNA11630	LH SAB
10	1FM5K7FW8MNA11661	LH SAB
11	1FM5K7FW9MNA11622	LH SAB
12	1FM5K7FWXMNA11614	LH SAB
13	1FM5K7HC3MGB25008	LH SAB
14	1FM5K8AB0MGB04737	LH SAB
15	1FM5K8AB1MGB24656	LH SAB
16	1FM5K8AB2MGB47007	RH SAB
17	1FM5K8AB3MGB24416	LH SAB
18	1FM5K8AB3MGB24996	LH SAB
19	1FM5K8AB3MGB53365	RH SAB
20	1FM5K8AB5MGB04507	LH SAB
21	1FM5K8AB5MGB18276	LH SAB
22	1FM5K8AB5MGB21629	LH SAB
23	1FM5K8AB5MGB24742	LH SAB
24	1FM5K8AB5MGB24790	LH SAB

#	VIN	Repair Action
	Explorer Vehicles	
25	1FM5K8AB6MGA96840	LH SAB
26	1FM5K8AB6MGB24555	LH SAB
27	1FM5K8AB6MGB24815	LH SAB
28	1FM5K8AB6MGB25608	LH SAB
29	1FM5K8AB7MGB24628	LH SAB
30	1FM5K8AB8MGB04095	LH SAB
31	1FM5K8AB8MGB05196	LH SAB
32	1FM5K8AB8MGB18725	LH SAB
33	1FM5K8AB9MGB04364	LH SAB
34	1FM5K8AB9MGB24551	LH SAB
35	1FM5K8AB9MGB24789	LH SAB
36	1FM5K8ABXMGB21495	LH SAB
37	1FM5K8ABXMGB24669	LH SAB
38	1FM5K8ABXMGB24882	LH SAB
39	1FM5K8AC0MNA12726	LH SAB
40	1FM5K8AC1MNA10855	LH SAB
41	1FM5K8AC2MNA12713	LH SAB
42	1FM5K8AC3MNA10856	LH SAB
43	1FM5K8AC6MNA12634	LH SAB
44	1FM5K8AC7MNA10858	LH SAB
45	1FM5K8AC8MNA10853	LH SAB
46	1FM5K8AC8MNA12084	LH SAB
47	1FM5K8AW0MNA14549	RH SAB
48	1FM5K8AW9MNA12542	LH SAB

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#	VIN	Repair Action
	Explorer Vehicles	•
49	1FM5K8AW9MNA14842	LH SAB
50	1FM5K8FW0MNA10963	LH SAB
51	1FM5K8FW0MNA12311	RH SAB
52	1FM5K8FW1MNA11345	LH SAB
53	1FM5K8FW1MNA11362	LH SAB
54	1FM5K8FW1MNA11636	LH SAB
55	1FM5K8FW1MNA11684	LH SAB
56	1FM5K8FW2MNA00029	LH SAB
57	1FM5K8FW3MNA11525	LH SAB
58	1FM5K8FW3MNA16319	RH SAB
59	1FM5K8FW4MNA11467	LH SAB
60	1FM5K8FW4MNA11582	LH SAB
61	1FM5K8FW5MNA11414	LH SAB
62	1FM5K8FW6MNA11454	LH SAB
63	1FM5K8FW6MNA11602	LH SAB
64	1FM5K8FW7MNA11589	LH SAB
65	1FM5K8FW8MNA11357	LH SAB
66	1FM5K8FW8MNA11410	LH SAB
67	1FM5K8FW8MNA11553	LH SAB
68	1FM5K8FW8MNA11651	LH SAB
69	1FM5K8FW9MNA11125	LH SAB
70	1FM5K8FW9MNA11383	LH SAB
71	1FM5K8FW9MNA13957	RH SAB
72	1FM5K8FWXMNA11702	LH SAB
73	1FM5K8GC0MGB21151	RH SAB
74	1FM5K8GC0MGB22137	LH SAB
75	1FM5K8GC0MGB26009	LH SAB
76	1FM5K8GC0MGB30464	RH SAB
77	1FM5K8GC0MGB33218	RH SAB
78	1FM5K8GC0MGB40766	LH SAB
79	1FM5K8GC0MGB56773	RH SAB
80	1FM5K8GC1MGA75832	LH SAB
81	1FM5K8GC1MGB08537	LH SAB
82	1FM5K8GC1MGB08683	LH SAB
83	1FM5K8GC1MGB08828	LH SAB
84	1FM5K8GC1MGB09123	LH SAB
85	1FM5K8GC1MGB12216	LH SAB
86	1FM5K8GC1MGB16301	LH SAB
87	1FM5K8GC1MGB17013	LH SAB
88	1FM5K8GC1MGB18128	LH SAB
89	1FM5K8GC1MGB18145	RH SAB
90	1FM5K8GC1MGB18159	LH SAB

#	VIN	Repair Action		
	Explorer Vehicles			
91	1FM5K8GC1MGB19084	LH SAB		
92	1FM5K8GC1MGB26875	LH SAB		
93	1FM5K8GC1MGB31252	RH SAB		
94	1FM5K8GC2MGB10085	LH SAB		
95	1FM5K8GC2MGB13939	LH SAB		
96	1FM5K8GC2MGB17604	RH SAB		
97	1FM5K8GC2MGB19031	LH SAB		
98	1FM5K8GC2MGB33138	RH SAB		
99	1FM5K8GC2MGB41031	RH SAB		
100	1FM5K8GC2MGB47962	RH SAB		
101	1FM5K8GC3MGB09298	LH SAB		
102	1FM5K8GC3MGB11648	LH SAB		
103	1FM5K8GC3MGB13268	RH SAB		
104	1FM5K8GC3MGB16414	LH SAB		
105	1FM5K8GC3MGB18969	LH SAB		
106	1FM5K8GC3MGB23783	LH SAB		
107	1FM5K8GC3MGB28224	LH SAB		
108	1FM5K8GC4MGB08354	LH SAB		
109	1FM5K8GC4MGB08483	LH SAB		
110	1FM5K8GC4MGB10623	LH SAB		
111	1FM5K8GC4MGB14252	LH SAB		
112	1FM5K8GC4MGB17989	RH SAB		
113	1FM5K8GC4MGB18026	LH SAB		
114	1FM5K8GC4MGB25042	LH SAB		
115	1FM5K8GC4MGB44285	LH SAB		
116	1FM5K8GC4MGB47865	RH SAB		
117	1FM5K8GC4MGB47879	RH SAB		
118	1FM5K8GC5MGB13255	RH SAB		
119	1FM5K8GC5MGB16916	LH SAB		
120	1FM5K8GC5MGB20643	RH SAB		
121	1FM5K8GC5MGB21212	LH SAB		
122	1FM5K8GC5MGB23820	LH SAB		
122	1FM5K8GC5MGB23994	LH SAB		
123	1FM5K8GC5MGB25994	RH SAB		
124	1FM5K8GC5MGB50399	RH SAB		
125	1FM5K8GC6MGA90181	LH SAB		
120	1FM5K8GC6MGB09022	RH SAB		
127	1FM5K8GC6MGB11188	LH SAB		
120	1FM5K8GC6MGB11479	LH SAB		
129	1FM5K8GC6MGB16424	LH SAB		
130	1FM5K8GC6MGB17881	LH SAB		
131	1FM5K8GC6MGB19629	LH SAB		
132				

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#	VIN	Repair Action
	Explorer Vehicles	•
133	1FM5K8GC6MGB23745	LH SAB
134	1FM5K8GC6MGB33210	RH SAB
135	1FM5K8GC6MGB37774	RH SAB
136	1FM5K8GC6MGB50329	RH SAB
137	1FM5K8GC7MGB10342	LH SAB
138	1FM5K8GC7MGB18148	LH SAB
139	1FM5K8GC7MGB24922	LH SAB
140	1FM5K8GC7MGB30526	RH SAB
141	1FM5K8GC7MGB44426	RH SAB
142	1FM5K8GC7MGB60061	RH SAB
143	1FM5K8GC8MGB08986	LH SAB
144	1FM5K8GC8MGB12472	LH SAB
145	1FM5K8GC8MGB17042	RH SAB
146	1FM5K8GC8MGB19258	LH SAB
147	1FM5K8GC8MGB22046	LH SAB
148	1FM5K8GC8MGB22404	LH SAB
149	1FM5K8GC8MGB32673	RH SAB
150	1FM5K8GC8MGB32950	RH SAB
151	1FM5K8GC8MGB57167	RH SAB
152	1FM5K8GC8MGB59338	RH SAB
153	1FM5K8GC8MGB59906	RH SAB
154	1FM5K8GC9MGB09113	LH SAB
155	1FM5K8GC9MGB19088	RH SAB
156	1FM5K8GC9MGB19978	LH SAB
157	1FM5K8GC9MGB24078	LH SAB
158	1FM5K8GC9MGB32553	LH SAB
159	1FM5K8GC9MGB47909	RH SAB
160	1FM5K8GC9MGB47943	RH SAB
161	1FM5K8GC9MGB57016	RH SAB
162	1FM5K8GCXMGB08357	RH SAB
163	1FM5K8GCXMGB11016	LH SAB
164	1FM5K8GCXMGB20542	LH SAB
165	1FM5K8GCXMGB45263	LH SAB
166	1FM5K8HC0MGB26977	LH SAB
167	1FM5K8HC0MGB32357	LH SAB
168	1FM5K8HC1MGB08813	LH SAB
169	1FM5K8HC1MGB21271	RH SAB
170	1FM5K8HC1MGB27541	RH SAB
171	1FM5K8HC1MGB57915	RH SAB
172	1FM5K8HC2MGB08996	LH SAB
172	1FM5K8HC2MGB16256	LH SAB
173	1FM5K8HC2MGB30688	RH SAB
1/4		INI SAD

#	VIN	Repair Action
	Explorer Vehicles	
175	1FM5K8HC2MGB44316	RH SAB
176	1FM5K8HC3MGB22034	LH SAB
177	1FM5K8HC4MGB27534	RH SAB
178	1FM5K8HC4MGB30692	RH SAB
179	1FM5K8HC4MGB42566	RH SAB
180	1FM5K8HC5MGB29602	LH SAB
181	1FM5K8HC6MGA79244	RH SAB
182	1FM5K8HC6MGB21914	LH SAB
183	1FM5K8HC6MGB31598	RH SAB
184	1FM5K8HC9MGB44104	LH SAB
185	1FM5K8LC4MGB25032	LH SAB
186	1FMSK7BH0MGB19805	LH SAB
187	1FMSK7BH1MGA81548	LH SAB
188	1FMSK7BH3MGB21080	LH SAB
189	1FMSK7BH3MGB24691	LH SAB
190	1FMSK7BH4MGA81771	LH SAB
191	1FMSK7BH5MGA82329	LH SAB
192	1FMSK7BH6MGA82033	LH SAB
193	1FMSK7BH8MGB22838	LH SAB
194	1FMSK7BH9MGA78834	LH SAB
195	1FMSK7BH9MGB00881	LH SAB
196	1FMSK7DH0MGA77276	LH SAB
197	1FMSK7DH0MGA99441	LH SAB
198	1FMSK7DH0MGB12222	LH SAB
199	1FMSK7DH0MGB60156	LH SAB
200	1FMSK7DH1MGB01665	LH SAB
201	1FMSK7DH1MGB10897	RH SAB
202	1FMSK7DH1MGB11788	LH SAB
203	1FMSK7DH1MGB12374	LH SAB
204	1FMSK7DH1MGB12634	LH SAB
205	1FMSK7DH1MGB16375	LH SAB
206	1FMSK7DH1MGB16408	RH SAB
207	1FMSK7DH1MGB17638	LH SAB
208	1FMSK7DH1MGB20586	RH SAB
209	1FMSK7DH1MGB24220	LH SAB
210	1FMSK7DH1MGB40417	RH SAB
211	1FMSK7DH1MGB57475	RH SAB
212	1FMSK7DH2MGA78008	LH SAB
213	1FMSK7DH2MGA78560	LH SAB
214	1FMSK7DH2MGA81975	LH SAB
215	1FMSK7DH2MGA84018	LH SAB
216	1FMSK7DH2MGA99845	RH SAB

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#	VIN	Repair Action
	Explorer Vehicles	
217	1FMSK7DH2MGB12450	LH SAB
218	1FMSK7DH2MGB15283	LH SAB
219	1FMSK7DH2MGB20712	LH SAB
220	1FMSK7DH2MGB39552	LH SAB
221	1FMSK7DH2MGB43004	LH SAB
222	1FMSK7DH2MGB60515	RH SAB
223	1FMSK7DH3MGA83539	LH SAB
224	1FMSK7DH3MGB11372	LH SAB
225	1FMSK7DH3MGB12120	LH SAB
226	1FMSK7DH3MGB15759	LH SAB
227	1FMSK7DH3MGB20119	LH SAB
228	1FMSK7DH3MGB21142	LH SAB
229	1FMSK7DH3MGB31718	RH SAB
230	1FMSK7DH3MGB40547	RH SAB
231	1FMSK7DH3MGB43691	RH SAB
232	1FMSK7DH4MGA81928	LH SAB
233	1FMSK7DH4MGA99653	LH SAB
234	1FMSK7DH4MGB12000	LH SAB
235	1FMSK7DH4MGB12420	LH SAB
236	1FMSK7DH4MGB12899	LH SAB
237	1FMSK7DH4MGB15284	LH SAB
238	1FMSK7DH4MGB15401	RH SAB
239	1FMSK7DH4MGB16337	RH SAB
240	1FMSK7DH4MGB28195	LH SAB
241	1FMSK7DH4MGB28990	RH SAB
242	1FMSK7DH4MGB44297	LH SAB
243	1FMSK7DH4MGB44896	LH SAB
244	1FMSK7DH5MGA77113	RH SAB
245	1FMSK7DH5MGA82439	RH SAB
246	1FMSK7DH5MGA99726	LH SAB
247	1FMSK7DH5MGB12460	LH SAB
248	1FMSK7DH5MGB16184	LH SAB
249	1FMSK7DH5MGB16346	LH SAB
250	1FMSK7DH5MGB33292	RH SAB
251	1FMSK7DH5MGB40162	LH SAB
252	1FMSK7DH5MGB42946	LH SAB
253	1FMSK7DH5MGB43790	RH SAB
254	1FMSK7DH5MGB44924	LH SAB
255	1FMSK7DH6MGA81574	LH SAB
256	1FMSK7DH6MGA83955	LH SAB
257	1FMSK7DH6MGB00009	LH SAB
258	1FMSK7DH6MGB11575	LH SAB

#	VIN	Repair Action	
	Explorer Vehicles		
259	1FMSK7DH6MGB11690	LH SAB	
260	1FMSK7DH6MGB16128	LH SAB	
261	1FMSK7DH6MGB39649	RH SAB	
262	1FMSK7DH6MGB48948	RH SAB	
263	1FMSK7DH7MGA68459	LH SAB	
264	1FMSK7DH7MGA81843	LH SAB	
265	1FMSK7DH7MGA82068	LH SAB	
266	1FMSK7DH7MGB11519	LH SAB	
267	1FMSK7DH7MGB11603	RH SAB	
268	1FMSK7DH7MGB12878	LH SAB	
269	1FMSK7DH7MGB16669	LH SAB	
270	1FMSK7DH7MGB21077	LH SAB	
271	1FMSK7DH7MGB25825	RH SAB	
272	1FMSK7DH7MGB28806	RH SAB	
273	1FMSK7DH7MGB43242	RH SAB	
274	1FMSK7DH7MGB43595	LH SAB	
275	1FMSK7DH8MGA78000	LH SAB	
276	1FMSK7DH8MGA78370	LH SAB	
277	1FMSK7DH8MGB11741	LH SAB	
278	1FMSK7DH8MGB12002	RH SAB	
279	1FMSK7DH8MGB15403	LH SAB	
280	1FMSK7DH8MGB15479	LH SAB	
281	1FMSK7DH8MGB20648	LH SAB	
282	1FMSK7DH8MGB24182	LH SAB	
283	1FMSK7DH8MGB40415	LH SAB	
284	1FMSK7DH8MGB44836	LH SAB	
285	1FMSK7DH9MGA81343	RH SAB	
286	1FMSK7DH9MGA81536	LH SAB	
287	1FMSK7DH9MGB01896	LH SAB	
288	1FMSK7DH9MGB11585	LH SAB	
289	1FMSK7DH9MGB11988	RH SAB	
290	1FMSK7DH9MGB14258	LH SAB	
291	1FMSK7DH9MGB21078	LH SAB	
292	1FMSK7DH9MGB28063	LH SAB	
293	1FMSK7DH9MGB40102	LH SAB	
294	1FMSK7DH9MGB40486	LH SAB	
295	1FMSK7DH9MGB45073	LH SAB	
296	1FMSK7DHXMGA77396	RH SAB	
297	1FMSK7DHXMGA83473	RH SAB	
298	1FMSK7DHXMGB01583	LH SAB	
299	1FMSK7DHXMGB11580	LH SAB	
300	1FMSK7DHXMGB17704	RH SAB	

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#	VIN	Repair Action	
	Explorer Vehicles		
301	1FMSK7DHXMGB44935	LH SAB	
302	1FMSK7FH0MGB03470	LH SAB	
303	1FMSK7FH1MGA99557	LH SAB	
304	1FMSK7FH1MGB20696	LH SAB	
305	1FMSK7FH2MGB03910	LH SAB	
306	1FMSK7FH2MGB20089	LH SAB	
307	1FMSK7FH2MGB20738	LH SAB	
308	1FMSK7FH3MGB08100	LH SAB	
309	1FMSK7FH3MGB20036	LH SAB	
310	1FMSK7FH3MGB20750	LH SAB	
311	1FMSK7FH3MGB23924	LH SAB	
312	1FMSK7FH3MGB67096	RH SAB	
313	1FMSK7FH4MGB17260	LH SAB	
314	1FMSK7FH4MGB23771	LH SAB	
315	1FMSK7FH4MGB36407	RH SAB	
316	1FMSK7FH5MGB11936	LH SAB	
317	1FMSK7FH5MGB23925	LH SAB	
318	1FMSK7FH5MGB23956	LH SAB	
319	1FMSK7FH5MGB34049	RH SAB	
320	1FMSK7FH5MGB45830	LH SAB	
321	1FMSK7FH6MGA55649	LH SAB	
322	1FMSK7FH6MGB03098	LH SAB	
323	1FMSK7FH6MGB12285	RH SAB	
324	1FMSK7FH6MGB23853	LH SAB	
325	1FMSK7FH6MGB40278	LH SAB	
326	1FMSK7FH7MGB03885	LH SAB	
327	1FMSK7FH7MGB04051	LH SAB	
328	1FMSK7FH8MGB01840	RH SAB	
329	1FMSK7FH8MGB03720	LH SAB	
330	1FMSK7FH8MGB07220	LH SAB	
331	1FMSK7FH8MGB20792	LH SAB	
332	1FMSK7FH8MGB70074	RH SAB	
333	1FMSK7FH9MGA99600	RH SAB	
334	1FMSK7FH9MGB06139	LH SAB	
335	1FMSK7FH9MGB07260	LH SAB	
336	1FMSK7FH9MGB36418	RH SAB	
337	1FMSK7FHXMGB36377	RH SAB	
338	1FMSK7FHXMGB37030	RH SAB	
339	1FMSK8BH9MGB24684	LH SAB	
340	1FMSK8BHXMGB29523	LH SAB	
341	1FMSK8DH0MGA83648	LH SAB	
342	1FMSK8DH0MGA90339	LH SAB	

#	VIN	Repair Action
	Explorer Vehicles	
343	1FMSK8DH0MGB10282	LH SAB
344	1FMSK8DH0MGB13456	LH SAB
345	1FMSK8DH0MGB17023	RH SAB
346	1FMSK8DH0MGB19578	LH SAB
347	1FMSK8DH0MGB20164	RH SAB
348	1FMSK8DH0MGB21881	LH SAB
349	1FMSK8DH0MGB22416	LH SAB
350	1FMSK8DH0MGB27423	RH SAB
351	1FMSK8DH0MGB38695	RH SAB
352	1FMSK8DH0MGB42455	LH SAB
353	1FMSK8DH0MGB44027	RH SAB
354	1FMSK8DH1MGA62159	RH SAB
355	1FMSK8DH1MGA76529	RH SAB
356	1FMSK8DH1MGA80709	RH SAB
357	1FMSK8DH1MGA90351	LH SAB
358	1FMSK8DH1MGB11117	LH SAB
359	1FMSK8DH1MGB18195	LH SAB
360	1FMSK8DH1MGB19914	LH SAB
361	1FMSK8DH1MGB20349	LH SAB
362	1FMSK8DH1MGB21890	LH SAB
363	1FMSK8DH1MGB22196	LH SAB
364	1FMSK8DH1MGB22280	LH SAB
365	1FMSK8DH1MGB22361	LH SAB
366	1FMSK8DH1MGB22490	LH SAB
367	1FMSK8DH1MGB23445	LH SAB
368	1FMSK8DH1MGB23459	RH SAB
369	1FMSK8DH1MGB24076	LH SAB
370	1FMSK8DH1MGB30976	RH SAB
371	1FMSK8DH1MGB42450	LH SAB
372	1FMSK8DH2MGA59299	LH SAB
373	1FMSK8DH2MGA63630	LH SAB
374	1FMSK8DH2MGA76569	LH SAB
375	1FMSK8DH2MGB14480	RH SAB
376	1FMSK8DH2MGB16651	LH SAB
377	1FMSK8DH2MGB16892	LH SAB
378	1FMSK8DH2MGB20411	LH SAB
379	1FMSK8DH2MGB23311	RH SAB
380	1FMSK8DH2MGB23454	LH SAB
381	1FMSK8DH2MGB37693	RH SAB
382	1FMSK8DH2MGB41968	LH SAB
383	1FMSK8DH2MGB60312	RH SAB
384	1FMSK8DH3MGA67105	RH SAB

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#	VIN	Repair Action
	Explorer Vehicles	
385	1FMSK8DH3MGA76659	LH SAB
386	1FMSK8DH3MGA93848	RH SAB
387	1FMSK8DH3MGA97253	LH SAB
388	1FMSK8DH3MGB00345	LH SAB
389	1FMSK8DH3MGB01284	LH SAB
390	1FMSK8DH3MGB02158	LH SAB
391	1FMSK8DH3MGB08283	LH SAB
392	1FMSK8DH3MGB09921	RH SAB
393	1FMSK8DH3MGB12849	RH SAB
394	1FMSK8DH3MGB13659	LH SAB
395	1FMSK8DH3MGB13743	LH SAB
396	1FMSK8DH3MGB18814	LH SAB
397	1FMSK8DH3MGB19302	LH SAB
398	1FMSK8DH3MGB19722	LH SAB
399	1FMSK8DH3MGB23477	LH SAB
400	1FMSK8DH3MGB23589	RH SAB
401	1FMSK8DH3MGB26962	LH SAB
402	1FMSK8DH3MGB33250	RH SAB
403	1FMSK8DH4MGA54296	LH SAB
404	1FMSK8DH4MGA61720	RH SAB
405	1FMSK8DH4MGA66111	LH SAB
406	1FMSK8DH4MGA89145	LH SAB
407	1FMSK8DH4MGA93809	RH SAB
408	1FMSK8DH4MGB00855	LH SAB
409	1FMSK8DH4MGB08275	LH SAB
410	1FMSK8DH4MGB08745	LH SAB
411	1FMSK8DH4MGB10270	LH SAB
412	1FMSK8DH4MGB10544	LH SAB
413	1FMSK8DH4MGB11466	RH SAB
414	1FMSK8DH4MGB17588	LH SAB
415	1FMSK8DH4MGB19440	RH SAB
416	1FMSK8DH4MGB22144	LH SAB
417	1FMSK8DH4MGB22175	LH SAB
418	1FMSK8DH4MGB23469	LH SAB
419	1FMSK8DH4MGB29305	RH SAB
420	1FMSK8DH4MGB56410	RH SAB
421	1FMSK8DH5MGA73312	LH SAB
422	1FMSK8DH5MGA89526	RH SAB
423	1FMSK8DH5MGB00637	LH SAB
424	1FMSK8DH5MGB04509	LH SAB
425	1FMSK8DH5MGB08320	LH SAB
426	1FMSK8DH5MGB08351	RH SAB

#	VIN	Repair Action
	Explorer Vehicles	
427	1FMSK8DH5MGB09192	LH SAB
428	1FMSK8DH5MGB09824	LH SAB
429	1FMSK8DH5MGB10312	LH SAB
430	1FMSK8DH5MGB14764	LH SAB
431	1FMSK8DH5MGB16921	LH SAB
432	1FMSK8DH5MGB17440	LH SAB
433	1FMSK8DH5MGB18796	LH SAB
434	1FMSK8DH5MGB19205	RH SAB
435	1FMSK8DH5MGB19656	RH SAB
436	1FMSK8DH5MGB22430	LH SAB
437	1FMSK8DH5MGB22525	LH SAB
438	1FMSK8DH6MGA54753	RH SAB
439	1FMSK8DH6MGA80415	RH SAB
440	1FMSK8DH6MGA97117	LH SAB
441	1FMSK8DH6MGB08570	RH SAB
442	1FMSK8DH6MGB14353	LH SAB
443	1FMSK8DH6MGB21898	LH SAB
444	1FMSK8DH6MGB21934	LH SAB
444	1FMSK8DH6MGB22095	LH SAB
446	1FMSK8DH6MGB23229	LH SAB
440	1FMSK8DH6MGB23229	LH SAB
447	1FMSK8DH6MGB24140	LH SAB
440	1FMSK8DH7MGA79838	LH SAB
449	1FMSK8DH7MGA95408	LH SAB
450	1FMSK8DH7MGB00218	LH SAB
451	1FMSK8DH7MGB08318	LH SAB
453	1FMSK8DH7MGB08612	LH SAB
454	1FMSK8DH7MGB10280	RH SAB
455	1FMSK8DH7MGB14734	LH SAB
456	1FMSK8DH7MGB17844	LH SAB
450	1FMSK8DH7MGB19514	RH SAB
458	1FMSK8DH7MGB20386	LH SAB
450	1FMSK8DH7MGB22168	LH SAB
460	1FMSK8DH7MGB23174	
461	1FMSK8DH7MGB41688	
462	1FMSK8DH7MGB42338	
463	1FMSK8DH7MGB56093	RH SAB
464	1FMSK8DH8MGB10241	LH SAB
465	1FMSK8DH8MGB10384	LH SAB
466	1FMSK8DH8MGB10689	LH SAB
467	1FMSK8DH8MGB11065	LH SAB
468	1FMSK8DH8MGB11664	LH SAB

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#	VIN	Repair Action
	Explorer Vehicles	
469	1FMSK8DH8MGB20249	LH SAB
470	1FMSK8DH8MGB30585	LH SAB
471	1FMSK8DH8MGB41490	RH SAB
472	1FMSK8DH8MGB42302	RH SAB
473	1FMSK8DH8MGB44308	RH SAB
474	1FMSK8DH9MGB09163	LH SAB
475	1FMSK8DH9MGB10555	LH SAB
476	1FMSK8DH9MGB19627	LH SAB
477	1FMSK8DH9MGB20177	LH SAB
478	1FMSK8DH9MGB20406	LH SAB
479	1FMSK8DH9MGB23175	RH SAB
480	1FMSK8DH9MGB23550	LH SAB
481	1FMSK8DH9MGB30594	LH SAB
482	1FMSK8DH9MGB38324	LH SAB
483	1FMSK8DH9MGB38615	RH SAB
484	1FMSK8DH9MGB42454	RH SAB
485	1FMSK8DHXMGA62130	RH SAB
486	1FMSK8DHXMGB09706	LH SAB
487	1FMSK8DHXMGB18812	LH SAB
488	1FMSK8DHXMGB19040	RH SAB
489	1FMSK8DHXMGB23248	LH SAB
490	1FMSK8DHXMGB23606	LH SAB
491	1FMSK8DHXMGB25727	RH SAB
492	1FMSK8DHXMGB30216	LH SAB
493	1FMSK8DHXMGB31009	LH SAB
494	1FMSK8DHXMGB42446	LH SAB
495	1FMSK8DHXMGB42608	RH SAB
496	1FMSK8DHXMGB42818	RH SAB
497	1FMSK8FH0MGA98292	LH SAB
498	1FMSK8FH0MGB03295	LH SAB
499	1FMSK8FH0MGB03538	LH SAB
500	1FMSK8FH0MGB03748	LH SAB
501	1FMSK8FH0MGB06861	LH SAB
502	1FMSK8FH0MGB07671	LH SAB
503	1FMSK8FH0MGB07802	LH SAB
504	1FMSK8FH0MGB20498	LH SAB
505	1FMSK8FH0MGB45482	RH SAB
506	1FMSK8FH1MGB03578	LH SAB
507	1FMSK8FH1MGB03807	LH SAB
508	1FMSK8FH1MGB06593	LH SAB
509	1FMSK8FH1MGB11809	LH SAB
510	1FMSK8FH1MGB19392	LH SAB

#	VIN	Repair Action
	Explorer Vehicles	
511	1FMSK8FH1MGB19439	LH SAB
512	1FMSK8FH1MGB26455	LH SAB
513	1FMSK8FH1MGB69497	LH SAB
514	1FMSK8FH2MGB03296	LH SAB
515	1FMSK8FH2MGB03783	LH SAB
516	1FMSK8FH2MGB04058	LH SAB
517	1FMSK8FH2MGB07980	LH SAB
518	1FMSK8FH2MGB09129	LH SAB
519	1FMSK8FH2MGB33608	LH SAB
520	1FMSK8FH2MGB37447	RH SAB
521	1FMSK8FH3MGA98349	LH SAB
522	1FMSK8FH3MGB03792	LH SAB
523	1FMSK8FH3MGB03856	LH SAB
524	1FMSK8FH3MGB06594	LH SAB
525	1FMSK8FH3MGB15831	LH SAB
526	1FMSK8FH3MGB18907	LH SAB
527	1FMSK8FH3MGB19314	LH SAB
528	1FMSK8FH3MGB24030	LH SAB
529	1FMSK8FH3MGB25128	RH SAB
530	1FMSK8FH3MGB67167	LH SAB
531	1FMSK8FH4MGB07320	LH SAB
532	1FMSK8FH4MGB08662	RH SAB
533	1FMSK8FH4MGB09696	LH SAB
534	1FMSK8FH4MGB19029	RH SAB
535	1FMSK8FH4MGB23338	LH SAB
536	1FMSK8FH4MGB26658	LH SAB
537	1FMSK8FH4MGB39460	RH SAB
538	1FMSK8FH4MGB41810	LH SAB
539	1FMSK8FH5MGA98305	LH SAB
540	1FMSK8FH5MGA98403	LH SAB
541	1FMSK8FH5MGB03566	LH SAB
542	1FMSK8FH5MGB03857	LH SAB
543	1FMSK8FH5MGB05849	LH SAB
544	1FMSK8FH5MGB06855	LH SAB
545	1FMSK8FH5MGB07617	LH SAB
546	1FMSK8FH5MGB07780	LH SAB
547	1FMSK8FH5MGB19248	RH SAB
548	1FMSK8FH5MGB26541	LH SAB
549	1FMSK8FH5MGB34221	RH SAB
550	1FMSK8FH5MGB47678	RH SAB
551	1FMSK8FH5MGB55635	RH SAB
552	1FMSK8FH5MGB69664	RH SAB
002		

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#	VIN	Repair Action
	Explorer Vehicles	
553	1FMSK8FH6MGA96885	LH SAB
554	1FMSK8FH6MGA98197	LH SAB
555	1FMSK8FH6MGB00692	LH SAB
556	1FMSK8FH6MGB06847	LH SAB
557	1FMSK8FH6MGB06881	LH SAB
558	1FMSK8FH6MGB07738	LH SAB
559	1FMSK8FH6MGB08176	LH SAB
560	1FMSK8FH6MGB18867	LH SAB
561	1FMSK8FH6MGB23728	LH SAB
562	1FMSK8FH6MGB26564	LH SAB
563	1FMSK8FH6MGB36608	RH SAB
564	1FMSK8FH6MGB37368	LH SAB
565	1FMSK8FH7MGA96880	LH SAB
566	1FMSK8FH7MGA96894	LH SAB
567	1FMSK8FH7MGB03780	LH SAB
568	1FMSK8FH7MGB07702	LH SAB
569	1FMSK8FH7MGB26542	LH SAB
570	1FMSK8FH7MGB43860	LH SAB
571	1FMSK8FH8MGA97018	LH SAB
572	1FMSK8FH8MGA97021	LH SAB
573	1FMSK8FH8MGB03559	LH SAB
574	1FMSK8FH8MGB03867	LH SAB
575	1FMSK8FH8MGB07658	LH SAB
576	1FMSK8FH8MGB07661	LH SAB
577	1FMSK8FH8MGB19020	RH SAB
578	1FMSK8FH8MGB19213	LH SAB
579	1FMSK8FH8MGB23066	RH SAB
580	1FMSK8FH9MGB07796	LH SAB
581	1FMSK8FH9MGB08009	LH SAB
582	1FMSK8FH9MGB08799	LH SAB
583	1FMSK8FH9MGB18927	LH SAB
584	1FMSK8FH9MGB18944	LH SAB
585	1FMSK8FH9MGB19740	LH SAB
586	1FMSK8FH9MGB25733	RH SAB
587	1FMSK8FH9MGB69523	LH SAB
588	1FMSK8FHXMGA98204	LH SAB
589	1FMSK8FHXMGB05913	LH SAB
590	1FMSK8FHXMGB07922	LH SAB
591	1FMSK8FHXMGB08858	RH SAB
592	1FMSK8FHXMGB09539	LH SAB
593	1FMSK8FHXMGB16412	LH SAB
594	1FMSK8FHXMGB18872	LH SAB

ш	MINI	Repair
#	VIN	Action
	Explorer Vehicles	
595	1FMSK8FHXMGB19021	RH SAB
596	1FMSK8FHXMGB20301	LH SAB
597	1FMSK8FHXMGB44632	LH SAB
598	1FMSK8FHXMGB71278	RH SAB
599	WF02K8GY1MNA12941	RH SAB
600	WF02K8GY5MNA10156	RH SAB
601	WF02K8GY6MNA13082	RH SAB
602	WF02K8GY7MNA13009	RH SAB
603	WF02K8GY9MNA10936	RH SAB
604	WF02K8HY0MNA10015	LH SAB
605	WF02K8HY0MNA10161	RH SAB
606	WF02K8HY1MNA07866	RH SAB
607	WF02K8HY1MNA09875	LH SAB
608	WF02K8HY2MNA10355	LH SAB
609	WF02K8HY3MNA09876	LH SAB
610	WF02K8HY4MNA06050	RH SAB
611	WF02K8HY4MNA07926	RH SAB
612	WF02K8HY5MNA06090	RH SAB
613	WF02K8HY6MNA07863	RH SAB
614	WF02K8HY6MNA10357	LH SAB
615	WF02K8HY7MNA10089	LH SAB
616	WF02K8HY8MNA06309	RH SAB
617	WF02K8HY8MNA09257	RH SAB
618	WF02K8HY8MNA09260	RH SAB
619	WF02K8HY8MNA10019	LH SAB
620	WF02K8HY8MNA10179	RH SAB
621	WF02K8HY9MNA06335	RH SAB
622	WF02K8HY9MNA09252	RH SAB
623	WF02K8HYXMNA10068	LH SAB

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