

# Part 573 Safety Recall Report

# 21V-649

**Manufacturer Name :** General Motors, LLC**Submission Date :** AUG 24, 2021**NHTSA Recall No. :** 21V-649**Manufacturer Recall No. :** N212333380**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Company phone : 586-596-1733

**Population :**

Number of potentially involved : 402

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2016-2021 Chevrolet Malibu

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to identify vehicles that underwent a repair procedure during assembly that may have resulted in the condition.

Vehicles with no indication of such a repair are not included in this recall population.

There are 293 Chevrolet Malibu vehicles in the recall population.

Production Dates : NOV 17, 2015 - JAN 21, 2021

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2019-2021 Cadillac XT4

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to identify vehicles that underwent a repair procedure during assembly that may have resulted in the condition.

Vehicles with no indication of such a repair are not included by this recall population.

There are 109 Cadillac XT4 vehicles in the recall population.

Production Dates : MAY 31, 2018 - JAN 26, 2021

VIN Range 1 : Begin : NR End : NR

 Not sequential

## Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2016 – 2021 Chevrolet Malibu and 2019 – 2021 Cadillac XT4 vehicles. In rare cases, plant technicians performing a repair during the assembly process may not have installed a fastener required to fully secure a rear seat belt retractor. This condition may exist on the right-hand side of affected Malibu vehicles or either side of affected XT4 vehicles.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A seat belt retractor with a missing fastener may not properly restrain an occupant, increasing risk of occupant injury in a crash.

Description of the Cause : These vehicles were subject to a repair process in the assembly plant. In rare cases, repair technicians performing this process may not have installed a fastener required to fully secure a rear seat belt retractor.

Identification of Any Warning that can Occur : Occupants may hear a clunking, clicking or rattling noise while driving or when attempting to use the seat belt.

## Involved Components :

Component Name 1 : BOLT

Component Description : Bolt

Component Part Number : 11611776

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

See attached revised chronology

## Description of Remedy :

Description of Remedy Program : Dealers will check that the rear seat belt retractor fastener is present and properly torqued on the right-side of affected Chevrolet Malibu vehicles and both sides of affected Cadillac XT4 vehicles. Missing or improperly installed fasteners will be replaced and torqued to specification. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 12, 2021.

How Remedy Component Differs from Recalled Component : Missing or improperly installed fasteners will be replaced and torqued to specification.

Identify How/When Recall Condition was Corrected in Production : When GM's assembly plant resumes production, the assembly process is revised to disassociate installation of the rear seat retractor fastener from other on-line assembly repairs.

## Recall Schedule :

Description of Recall Schedule : Dealers will be notified on August 20, 2021. Customer notification is expected to occur by October 4, 2021.

Planned Dealer Notification Date : AUG 20, 2021 - AUG 20, 2021

Planned Owner Notification Date : OCT 04, 2021 - OCT 04, 2021

\* NR - Not Reported