



PETERBILT MOTORS COMPANY
A **PACCAR** COMPANY
1700 WOODBROOK STREET
DENTON, TEXAS 76205-7864
940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



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796691-21PBJ

RECALL NOTICE

Recall Notice: 21PBJ

IMPORTANT SAFETY RECALL

March 11, 2022

Subject: Safety Recall 21PBJ - Hill Start Assist Valve Clearance
NHTSA: 21V648
EXPIRATION DATE: NONE
This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

You are receiving this notice in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain model 367, 389, 567, and 579 vehicles manufactured from 12/01/2020 through 06/29/2021 and equipped with Hill Start Assist.

The crossmember mounted Hill Start Assist valve may not have sufficient clearance to the rear axle, resulting in hose or fitting damage which could cause loss of rear brake signal. If loss of the rear brake signal occurs, the vehicle could experience reduced rear braking capability or loss of brakes to the rear axle(s), increasing the risk of a crash.

What is the problem?	Hill Start Assist valve may not have sufficient clearance to the rear axle.
What will your dealer do?	Your dealer will replace the Hill Start Assist valve with a redesigned, shorter valve.
What should you do?	Contact your dealer to schedule the repair.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

If you require further information about this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 21PBJ and are owned by **KWA INC. LTD.**

