



SIB 71 01 21

2021-08-23

## RECALL 21V-646: TIRE PRESSURE LABEL

This Service Information Bulletin (Revision 2) replaces SI B71 01 21 **dated August 2021**.

### What's New:

- Recall number was updated
- Warranty Information section updated

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

For centers that qualify, this Recall repair is eligible to be performed via Mobile Assistance.

### MODEL

E-Series	Model Description	Production Date
G02	X4 Sports Activity Coupe	July 29, 2021 – August 4, 2021

### AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

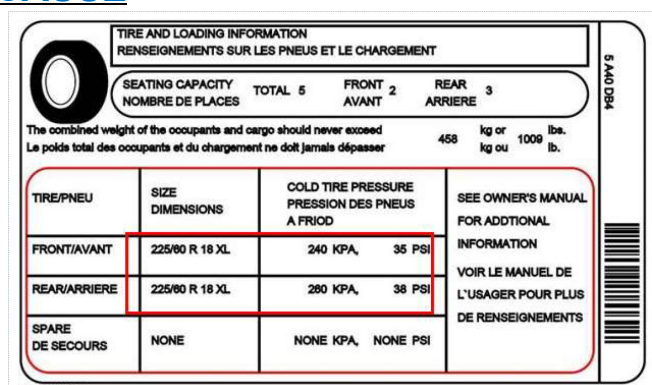
### SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 11, 2021) on a small number of Model Year 2022 BMW X4 SAC models that were produced between July 29, 2021 and August 4, 2021.

The tire pressure label may contain incorrect information regarding the tire size. Therefore, it may not meet a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

### CAUSE

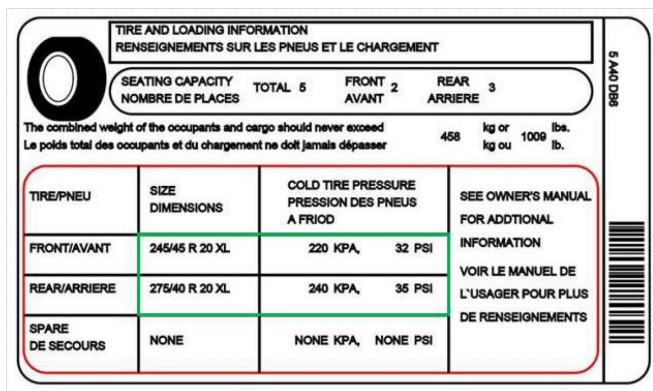


During vehicle production, a tire pressure label containing the incorrect tire size was installed on the vehicle's driver side “B” pillar.

The tire pressure label displays an incorrect tire size of 18 inches instead of the correct tire size that was actually fitted to the vehicle.

### CORRECTION

Replace the tire pressure label with one showing the correct tire size for the vehicle equipment.



## PROCEDURE

Remove the tire pressure label from the driver’s side B-pillar.

- Carefully use a heat gun to soften the adhesive backing on each label
- Remove the label with a plastic wedge tool

Remove all adhesive residue from the B-pillar with an appropriate cleaner (e.g., brake cleaner, rubbing alcohol) and install new tire label.

- Press firmly on the entire label surface for maximum adhesion

## PARTS INFORMATION

Please create an IDS Ticket – Parts logistics – Coded Parts RDC – Coded Parts RDC Complete the information form and submit.

The forms can be electronically created at:  
Create ticket– Parts logistics – Coded Parts RDC-Forms

Part Number	Description	Quantity
71 24 6 781 271	Tire pressure label	1

## WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the coded part number listed above:

<b>Defect Code:</b>	<b>0071840200</b>	---
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**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop-**

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 71 624	Replace the tire pressure label	3 FRU

Or:

**The vehicle arrives at your center and this Recall shows open (No other main work will be performed or claimed during this workshop visit)-**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
		Replace the tire pressure label	

# 2	00 71 112	5 FRU
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Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B71 01 20 WP 1), unless otherwise required by State law.

### Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

## QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

### Supporting Materials

[picture\\_as\\_pdf B710121\\_2021-BMW-MY2022-G02-TirePressureLabel-FAQ-\(11Aug2021\).pdf](#)

[picture\\_as\\_pdf B710121 Recall Notice.pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-646: Tire Pressure Label – B71 01 21

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 11, 2021) on a small number of Model Year 2022 BMW X4 SAC models that were produced between July 29, 2021 and August 4, 2021.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall  
21V-646  
Tire Pressure Label  
Model Year 2022  
BMW X4 SAC  
Issue Date: 08/12/2021**

**Q1. 1 21Which BMW models in the US are potentially affected by this Recall?**

A small number of Model Year 2022 BMW X4 SAC models in the US are potentially affected.

**Q2. What is the specific issue?**

The tire pressure label may contain incorrect information regarding tire size. Therefore, it may not meet a Federal requirement.

**Q3. Why are other models / vehicles not included in this Recall?**

Other models contain a tire pressure label containing the correct tire size.

**Q4. Can I continue to drive my vehicle?**

Yes. However, please contact an authorized BMW center and schedule an appointment as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q5. Can I determine if this issue exists in my vehicle?**

No.

**Q6. How did BMW become aware of the issue?**

BMW became aware of the issue through our quality control procedures.

**Q7. How will I be informed of this Recall?**

Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Recall, and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](http://bmwusa.com/dealer).

To ensure BMW has your recent contact and vehicle information, owners should visit [bmwusa.com/recall](http://bmwusa.com/recall) and click on "**Manage recall notices and contact information**"

**Q8. How will my vehicle be remedied?**

The tire information label will be inspected and, if necessary, replaced for free and will take about one hour.

**Q9. Do I have to wait for my letter to have my vehicle serviced?**

No. Please contact an authorized BMW center to have this important Recall performed. For the latest updates on this recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).