From: **Broadcast Messaging System DL-BMS Message Monitors** To:

Subject: BMW Recall 21V-xxx: Tire Pressure Label Date: Wednesday, August 11, 2021 11:54:57 AM

Publish Date: August 11, 2021 Technical Service From: Expiration Date: August 25, 2021

DCSnet Message Urgent



Subject: BMW Recall 21V-xxx: Tire Pressure Label

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 11, 2021) on a small number of Model Year 2022 BMW X4 SAC models that were produced between July 29, 2021 and August 4, 2021.

Please see attached for additional information. The bulletin will be updated shortly.

Sincerely,

Technical Service

Attachments:

P710121 Recall Notice[1628696145290].pdf

B710121[1628696145290].pdf

B710121_2021-BMW-MY2022-G02-TirePressureLabel-FAQ-(11Aug2021)

[1628696145290].pdf B710121 Recall Notice[1628696145290].pdf

B710121[1628696145290].pdf

B710121_2021-BMW-MY2022-G02-TirePressureLabel-FAQ-(11Aug2021) [1628696145290].pdf

BMW Passenger Cars, 04637, Bob Smith BMW/MINI, All Departments, All Personnel BMW Passenger Cars, 04942, Nick Alexander Imports/MINI, All Departments, All Personnel BMW Passenger Cars, 21850, Global Imports/Global Imports MINI, All Departments, All Personnel RMW Passenger Cars, 22006, RMW of Fairfax, All Departments, All Personnel



SIB 71 01 21 RECALL 21V-XXX: TIRE PRESSURE LABEL

2021-08-11

E-Series	Model Description	Production Date
G02	X4 Sports Activity Coupe	July 29, 2021 – August 4, 2021

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 11, 2021) on a small number of Model Year 2022 BMW X4 SAC models that were produced between July 29, 2021 and August 4, 2021.

The tire pressure label may contain incorrect information regarding the tire size. Therefore, it may not meet a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated shortly.

Supporting Materials

picture_as_pdf B710121_2021-BMW-MY2022-G02-TirePressureLabel-FAQ-(11Aug2021).pdf picture_as_pdf B710121 Recall Notice.pdf Attachment to B71 01 21 August 2021

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Tire Pressure Label – B71 01 21

BMW AG is conducting a Voluntary Non-Compliance Recall (effective August 11, 2021) on a small number of Model Year 2022 BMW X4 SAC models that were produced between July 29, 2021 and August 4, 2021.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B71 01 21 August 2021

Non-Compliance Recall 21V-xyz Tire Pressure Label Model Year 2022 BMW X4 SAC Issue Date: 08/12/2021

Q1. Which BMW models in the US are potentially affected by this Recall?

A small number of Model Year 2022 BMW X4 SAC models in the US are potentially affected.

Q2. What is the specific issue?

The tire pressure label may contain incorrect information regarding tire size. Therefore, it may not meet a Federal requirement.

Q3. Why are other models / vehicles not included in this Recall?

Other models contain a tire pressure label containing the correct tire size.

Q4. Can I continue to drive my vehicle?

Yes. However, please contact an authorized BMW center and schedule an appointment as soon as possible. <u>If you are not the only driver of this vehicle</u>, <u>please advise all other drivers of this important information</u>.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Recall?

Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Recall, and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has your recent contact and vehicle information, owners should visit bmwusa.com/recall and click on "Manage recall notices and contact information

Q8. How will my vehicle be remedied?

The tire information label will be inspected and, if necessary, replaced for <u>free</u> and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

No. Please contact an authorized BMW center to have this important Recall performed. For the latest updates on this recall, please visit www.bmwusa.com/recall.