



IKON
XL
Classic
Explorer
Verona LE

Verona
Valencia
Veracruz
Vienna
Villagio

IMPORTANT SAFETY RECALL
Renegade RV Recall Campaign 21V645
October 2021
THIS NOTICE APPLIES TO YOUR VEHICLE

Renegade RV
52216 State Road 15
Bristol, IN 46507

February 28, 2022

Attention: **Renegade Owner** _____
This notice pertains to Vin. # _____ **Unit #** _____

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Renegade RV has decided that a defect, which relates to motor vehicle safety, exists in certain 2019-2021 Vienna/Villagio vehicles. Upon receipt of this notice contact your local service center to schedule an appointment to have the remedy performed. Renegade RV will execute this remedy (2 labor hours allotted). The service center is to order the part kit (# 4520067) that Renegade RV will supply at **NO CHARGE** and complete the repair for free.

What is the issue: Exhaust temperatures may cause the storage compartment box to become distorted, melt, or catch on fire.

What is the safety risk: Possibility of storage compartment box distorting, melting increasing the risk of fire.

Identify any warning which can precede or occur: Possibility of smell and/or smoke.

What is the cause: Higher exhaust temperatures when the diesel is performing the regeneration cycle.

What is the Remedy: A heat shield will be added between the exhaust and the compartment box. The shield is secured to an empty mount in the exhaust hanger along with two taps at the leading edge. A secondary exhaust insulator will be added to the exhaust pipe. This repair will be performed free of charge and take approximately 2 hours to complete. Please contact a Renegade RV service center for an estimate of how long they may need your vehicle for this repair.



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If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. For details, contact us at the number or email address below.

If you believe that Renegade RV has failed, or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E. Washington DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Renegade RV is committed to providing the best products that enable our customers to enjoy a mobile lifestyle and we apologize for any inconvenience this may cause.

Best regards,

Kirk Manring
Customer Service Manager
Renegade Mfg.



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