

Part 573 Safety Recall Report

21V-644

Manufacturer Name : Kibbi, LLC**Submission Date :** AUG 17, 2021**NHTSA Recall No. :** 21V-644**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Kibbi, LLC

Address : 52218 State Route 15
Bristol IN 46507

Company phone : 574-966-0196

Population :

Number of potentially involved : 418

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2018-2020 Renegade RV Vienna, IKON, Classic, Toters, Garage

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Lippert Safety Recall 21E-047. 6400 Series windows possibly losing the bond between the 2 pieces of glass allowing the vent seal to be compromised.

Production Dates : OCT 01, 2018 - OCT 01, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : : Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Possibility of the window adhesive failing which could allow the vent to detach and cause a crash.

Description of the Cause : Stress induced failure of window adhesive bonding.

Identification of Any Warning that can Occur : During regular maintenance possibly noticing a loss of bonding.

Involved Components :

Component Name 1 : Hehr Window

Component Description : 6400 Series

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Lippert

Address : 2703 College Avenue

Goshen Indiana 46528

Country : United States

Chronology :

4/7/2020- Lippert contacted by Thor Industries Compliance regarding a VOQ and inquiry he received.

9/11/2020 - After discussion & review of info with Thor Industries, it was agreed the minimal quantity of issues did not present a safety issue. Both parties agreed to continue to monitor any reported issue and warranty data. 7/2020 - 3/2021 - during this time LCI conducted continued review of data and any concerns as well as standard continual improvement process discussions with their Engineering and Manufacturing teams.

12/1/2020 - conference call between Byron Chartier, Robert Nguyen & Jonathan Harrison. During this call reviewed internal testing on returned field samples & reviewed sample window that was sent of Jon Harrison for review. Also discussed continued investigation of field & warranty returns. committed that during the ongoing investigation Lippert would take care of any field concerns customers had regardless of warranty period potentially having expired. 3/3/2021 - Conference call with Marc Grimes, Chartier, Harrison & Nguyen. This call was primarily to review unrelated matters however during this call Lippert mentioned our own investigation was continuing on Hear Windows with field product requested to be returned for further analysis. 3/26/2021 - Newmar informed Lippert they received a VOQ of an incident occurring while the vehicle the vehicle was in motion & stated they would forward the information. 4/16/21 - Lippert Exec Safety Committee Meeting to review all details provided. 5/3/21 - Convergence call with Chartier, VanderMel, Harrison & Nguyen to discuss next steps. After reviewing most recent VOQ and data trend with issues on late 2018 built product Lippert will be finalizing details of scope and customer orders involved to file a formal 573 & field campaign. 5/12/21 - Internal Lippert parties agree.

Description of Remedy :

Description of Remedy Program : Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised. The remedy program will involve inspecting the involved windows with a go/no go gauge to determine if the seal has been compromised. If an issue is found Lippert will provide a replacement vent. Lippert will reimburse you for .4 hour labor for the inspection of each window and .5 hour to replace the window if needed.

How Remedy Component Differs from Recalled Component : The remedy component was produced with improvements including increasing the bond strength between the two panes of glass using an adhesive backed glass spacer and different secondary sealant.

Identify How/When Recall Condition was Corrected in Production : On 8/3/2020 the production process was updated to increase the bond strength between the 2 panes of glass using an adhesive backed glass spacer.

Recall Schedule :

Description of Recall Schedule : Renegade will notify RV Dealers by October 6, 2021. Renegade will notify RV Owners by October 6, 2021

Planned Dealer Notification Date : OCT 06, 2021 - OCT 15, 2021

Planned Owner Notification Date : OCT 06, 2021 - OCT 15, 2021

* NR - Not Reported