

Part 573 Safety Recall Report

21V-638

Manufacturer Name : Mercedes-Benz USA, LLC**Submission Date :** SEP 10, 2021**NHTSA Recall No. :** 21V-638**Manufacturer Recall No. :** 2021080016**Manufacturer Information :**

Manufacturer Name : Mercedes-Benz USA, LLC

Address : 13470 International Parkway

Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 205

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2011-2014 Mercedes-Benz E 350 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2011-2014 E350 Coupe 8 Vehicles. The recall population was determined through part tracing and production records. Vehicles outside of the recall population have the passenger airbag according to current production specifications.

Production Dates : JUN 10, 2010 - APR 01, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2015-2016 Mercedes-Benz E400 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2015-2016 E400 Coupe 4 Vehicles. The recall population was determined through part tracing and production records. Vehicles outside of the recall population have the passenger airbag according to current production specifications.

Production Dates : JUN 10, 2010 - APR 01, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2012-2014 Mercedes-Benz E 350 Cabrio

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2012-2014 E350 Cabrio 22 Vehicles. The recall population was determined through part tracing and production records. Vehicles outside of the recall population have the passenger airbag according to current production specifications.

Production Dates : JUN 10, 2010 - APR 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2012-2015 Mercedes-Benz C 350 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2012-2015 C350 Coupe 33 Vehicles. The recall population was determined through part tracing and production records. Vehicles outside of the recall population have the passenger airbag according to current production specifications.

Production Dates : JUN 10, 2010 - APR 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2012-2015 Mercedes-Benz C63 AMG Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2012-2015 C63 AMG Coupe 16 Vehicles. The recall population was determined through part tracing and production records. Vehicles outside of the recall population have the passenger airbag according to current production specifications.

Production Dates : JUN 10, 2010 - APR 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2012-2015 Mercedes-Benz C 250 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2012-2015 E250 Coupe 122 Vehicles. The recall population was determined through part tracing and production records. Vehicles outside of the recall population have the passenger airbag according to current production specifications.

Production Dates : JUN 10, 2010 - APR 01, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2011 - 2016 C-Class (204 platform) and E-Class Coupe/Convertible (207 platform) vehicles a passenger airbag may have been installed that is not approved for the model during a prior repair.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In this case, the occupant restraint function of the front passenger airbag might not meet specifications. Thus, in case of a crash with a front passenger airbag deployment, the risk of injury for the occupant might be increased.

Description of the Cause : Due to a deviation in the parts ordering process, a front passenger airbag might have been installed in the affected vehicles that is not approved for the model.

Identification of Any Warning that can Occur : The customer will not receive any advance warning due to the nature of the failure mechanism.

Involved Components :

Component Name 1 : Passenger Side Airbag

Component Description : Passenger Side Airbag

Component Part Number : A2048601200

Supplier Identification :**Component Manufacturer**

Name : Recall Services Europe GmbH

Address : Bahnweg 1
Aschaffenburg Foreign States 63743

Country : Germany

Chronology :

In July 2021, MBAG became aware of isolated cases within the scope of the Takata recall where a front passenger airbag module was installed that was not approved for the respective model. Subsequently, an investigation was initiated. It was identified that for a very brief period of time, a documentation error in the parts ordering system may have allowed an incorrect front passenger airbag module part number to be

ordered for the affected vehicles. In parallel, further analyses were conducted to identify all potentially affected vehicles.

On August 6, 2021, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a safety recall to ensure the installation of the correct front passenger airbag in the affected vehicles.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer will replace the front passenger airbag on the affected vehicles.

MBUSA does plan to provide notice about pre-notice reimbursement to owners since the involved vehicles would have been previously subject to the condition described.

How Remedy Component Differs from Recalled Component : The correct passenger airbag according to parts documentation. Passenger Airbag - A2078600300

Identify How/When Recall Condition was Corrected in Production : A change in the parts documentation ensures that this issue can no longer occur from August 4, 2021 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the voluntary recall campaign on August 20, 2021. Owners notified of the voluntary recall campaign on September 10, 2021. A copy of all communications will be provided when available.

Planned Dealer Notification Date : AUG 20, 2021 - NR

Planned Owner Notification Date : SEP 10, 2021 - NR

* NR - Not Reported