

Q&A



#	Question	Answer	Name	Answered By
1	Customer owns a 2021 Range Rover SWB, and is ordering a 2022 ALL-NEW Range Rover SWB...if he buys a winter tire package for the current RR...will it fit on the ALL-NEW? This would be a 21inch package...thoughts? I cannot find the technical data to make that decision, nor does it list anything in the order guide. Thanks!	We have a field evaluation unit L460 here at Mahwah and can confirm that the hub differences between this and the existing L405 mean that wheel's sets are not interchangeable between the two models.	[REDACTED]	[REDACTED]
2	Where can i now find radio codes that were on JBN & infotrail	This information is now available on the warranty portal.	[REDACTED]	[REDACTED]
3	The search function for TA cases on GCM seems to have stopped working as it used to. For the most part I can't see cases from other dealers anymore even when I have deselected the box for my retailer only.	To the best of my knowledge, we have regrettably lost this functionality in GCM.	[REDACTED]	[REDACTED]
4	This update as described will be thru pathfinder. Will eventually move to topix cloud? (In reference to software updates)	TOPIx cloud will be used for all non-sota updates once Pathfinder is decommissioned	[REDACTED]	[REDACTED]
5	Is there a timeline for the parts needed for N623 Service Action? Also we live in the rust belt and there is a high likelihood that the fuel tank protective shield will be rotted in such a way that it won't be able to be re-used. Will the service action cover the need to replace the protective cover for the fuel tank?	If the recall is unable to be completed unless some ancilliary parts need to be replaced, such as under shields, these will not form part of the recall repair itself. However, we are planning to include the ability for related damage claims to be submitted for items such as this. There is currently some existing stocks of these parts.	[REDACTED]	[REDACTED]
6	Question regarding brake squeal. Defender 21". Following workshop manual section 206-00 under diag and testing, following pin point test, last option is to "Raise an EPQR, attach a noise file, brake questionnaire and any other supporting evidence". But no further direction is given, what do we tell the customer in this instance. Pinpoint test seems to be the same for other models and it ends with the same directions. Thank you	I'll have my team look into the details in 206-00. If you need assistance in diagnosing a brake issue, please raise a TA so LTS can support. If you believe brake components such as discs need to be replaced, please raise a FRED and my team will review the specifics of the case and advise accordingly.	[REDACTED]	[REDACTED]

