GLOBAL SAFETY FIELD INVESTIGATIONS DCS6004 URGENT - DISTRIBUTE IMMEDIATELY

Date: December 14, 2021

Subject: N212330130 - Safety Recall

Rear Suspension Toe Link May Break

Models: 2013 Buick LaCrosse

2013 Buick Regal 2013 Chevrolet Malibu

To: All General Motors Dealers

General Motors is releasing Safety Recall N212330130 today. The total number of U.S. vehicles involved is approximately 34,117. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery August 27, 2021. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCAP. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

Customer Letter Mailing

The customer letter mailing will begin late December 2021.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 14, 2021. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS