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**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: Advance Notice - Safety Recall 21S39**

Certain 2015 through 2020 Model Year Transit vehicles equipped with Dual Rear  
Wheels  
Torsional Damper Service Kit Update

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Transit	2015-2020	Kansas City	June 05, 2015 through December 17, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

Certain dual rear wheel Transit vehicles were incorrectly repaired by dealers using a driveshaft torsional damper service kit in a TSB that was specifically for single rear wheel Transit vehicles. On affected vehicles, the parking brake cable may contact the torsional damper shield due to insufficient clearance between the shield and the parking brake cable, leading to abrasion of the parking brake cable. Over time, abrasion of the parking brake cable could result in cable failure. If the parking brake cable fails, the park brake will no longer function to hold the vehicle in place creating the risk of unintended vehicle movement.

**SERVICE ACTION**

A complete Dealer Bulletin with repair instructions will be provided to dealers when parts are available to support this safety recall.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson