

## IMPORTANT SAFETY RECALL NOTICE NHTSA Recall No. 21V-678

This notice applies to your motorcycle, VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1»  
«PdiCity», «PdiProvince» «PdiPostalCode»

10/1/2021

### RE: Affected models: 2022 FE 350s and 2022 FE 501s

Dear Husqvarna Motorcycles Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the motorcycle models and years listed above.

On affected motorcycles there is a possibility that the brake pad retaining “R” clips on the front brake caliper were mounted incorrectly and must be checked for proper mounting. If the brake pad retaining “R” clips on the front brake caliper are mounted incorrectly there is a possibility the clips can unfasten and fall out and get lost while riding. This can result in the brake pad securing pin and brake pad holding bracket being lost which could reduce front braking performance and increase the risk of a crash, injury and/or consequential property damage.

To remedy this defect, it is necessary to have the brake pad retaining “R” clips on the front brake caliper inspected for correct assembly by an authorized Husqvarna Motorcycles dealer before it is operated. If the clips are not mounted correctly, the dealer will mount the clips in the correct direction.

**It is mandatory that you discontinue riding your motorcycle until the defect has been repaired by an authorized Husqvarna Motorcycles dealer.**

If you are unable to transport your motorcycle to your nearest Husqvarna Motorcycles dealer, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 to make arrangements for the transportation and repair of your motorcycle. The transportation and repair will be conducted with no cost to you.

Please contact your authorized Husqvarna Motorcycles Dealer (log onto [www.husqvarna-motorcycles.com](http://www.husqvarna-motorcycles.com) for a complete dealer listing) as soon as possible to arrange having the brake pad retaining “R” clips on the front brake caliper inspected. It is suggested that you call your local authorized Husqvarna Motorcycles Dealer to make an appointment to have the recall repair performed. The procedure will take approximately 10 minutes. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if you believe that Husqvarna Motorcycles has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already paid for a repair related to this concern before the date of this letter, you may be eligible for reimbursement. Please contact Husqvarna Motorcycles Customer Relations at the number above for more information.

We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
Husqvarna Motorcycles North America, Inc.

Husqvarna Motorcycles North America, Inc.  
30100 Technology Drive | Murrieta, CA 92563  
1119 Milan Ave. | Amherst, OH 44001

Dealer Services Department  
T + 1/ 855/ 282-6227  
F + 1/ 440/ 985-3060  
W www.husqvarna-motorcycles.com



### Customer Record Update Form

**NOTICE:** If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to Husqvarna Motorcycles in the enclosed self-addressed envelope.

Please complete and return this portion to Husqvarna Motorcycles if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name \_\_\_\_\_ «Vin»  
Address \_\_\_\_\_ «PdiFirstName» «PdiLastName»  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ «PdiAddress1»  
Phone number \_\_\_\_\_ «PdiCity»,«PdiProvince» «PdiPostalCode»  
Email \_\_\_\_\_  
Date of Resale \_\_\_\_\_

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.