

# Part 573 Safety Recall Report

## 21V-624

**Manufacturer Name :** NRC Modifications, Inc.**Submission Date :** OCT 06, 2021**NHTSA Recall No. :** 21V-624**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : NRC Modifications, Inc.

Number of potentially involved : 7

Address : 51045 GREENFIELD PARKWAY  
MIDDLEBURY IN 46540

Estimated percentage with defect : 100 %

Company phone : 574-825-3646

**Vehicle Information :**

Vehicle 1 : 2018-2019 NRC Motorhome Motorhome

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Lippert the window manufacture has contacted NRC with the dates and how many windows were purchased during this time. The 6400 series is a frameless thermo-pane window with vents. NRC has 31 windows already installed in the motorhomes and sold by our dealer. There are 7 motorhomes built with these windows.

Production Dates : NOV 13, 2018 - SEP 12, 2019

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : Lippert has determined there is an issue with the 6400 Series window vent. The vent involved may experience adhesive bonding issues.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The possibility of the adhesive bonding loss, could allow the vent to detach and cause a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : Hehr Windows

Component Description : 6400 Series Window

Component Part Number : Vent

### Supplier Identification :

#### Component Manufacturer

Name : Lippert/ Formerly Hehr International

Address : PO Box 2888

Elkhart Indiana 46515

Country : United States

### Chronology :

On May 21, 2021 Lippert notified NHTSA of the defect. On July 16, 2021 NRC received the Safety Recall notice from Lippert. On July 19, 2021 NRC was notified by NHTSA to go online and file the paperwork on our end.

### Description of Remedy :

Description of Remedy Program : Lippert will supply a gauge to be used while conducting inspections of the vent portion of the windows. As well as a replacement vent if the original vent is found to have an adhesive issue. Lippert has a customer service department which can be reached at recall@lci1.com or phone at 574-538-4514 for assistance. Lippert will coordinate shipments of the needed inspection gauge as well as the window vent.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

### Recall Schedule :

Description of Recall Schedule : Lippert will help assist the manufactures with notification to dealers and retail owners if needed

Planned Dealer Notification Date : NOV 01, 2021 - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported