



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 21V-619  
Hyundai Recall Number: 208

## IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2018 – 2020 Accent, 2016 – 2017 Azera,  
2017 – 2018 Sonata, 2016 – 2018 Sonata Hybrid, 2017 – 2018 Sonata Plug-In Hybrid  
Trunk Latch

### This is an important Safety Recall.

- We are currently preparing the remedy. **We will notify you when the remedy is ready.**
- For updated information, you can visit:

[www.HyundaiUSA.com/Campaign208](http://www.HyundaiUSA.com/Campaign208)

This notice applies to your Hyundai, VIN:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is initiating recall campaign 208, a noncompliance recall to repair a trunk latch assembly in certain model year 2018–2020 Accent, 2016–2017 Azera, 2017–2018 Sonata, 2016–2018 Sonata Hybrid and 2017–2018 Sonata Plug-In Hybrid vehicles in the U.S. and Canada.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

### What is the problem?

The trunk latch pawl in the subject vehicles can thermally contract when exposed to high ambient temperature. While engaged under this condition, an attempt to release the pawl and open the trunk lid could result in damage to the pawl. A damaged pawl could prevent opening of the trunk lid with the emergency trunk release inside the trunk, presenting risk of injury to an occupant locked in the trunk. As such, the involved vehicles might not comply with Federal Motor Vehicle Safety Standard No. 401, "Interior Trunk Release."

### What should you do in the interim?

We appreciate your patience. Hyundai is currently making preparations to implement the recall remedy. You will receive a second notification letter when the remedy is available. For updated information regarding this recall, please visit:

[www.HyundaiUSA.com/Campaign208](http://www.HyundaiUSA.com/Campaign208)

### If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer and/or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**No longer own this vehicle?**

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

