



VOLKSWAGEN DEALER COMMUNICATION

REVISION – Safety Recall 24HH / Engine Control Unit (ECU) Software

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

Date: October 21, 2021

Revision Summary:

- A revised 24HH Safety Recall circular has been published with updated claiming and work instructions relevant to fault P0606.
- If an ECM was ordered for a vehicle due to fault P0606 with symptom code 32902, technicians should follow the workaround procedure under *Important Repair Steps* at the end of Section B in the 24HH work procedure. ***If the workaround is successful, please cancel the order for the ECM.***

Please see the revised circular for Safety Recall 24HH published in ELSA and ServiceNet for additional information.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.