



IMPORTANT SAFETY RECALL

September 10, 2021

NHTSA Recall #: 21V613
Maserati Campaign #: 432

<<First>> <<Last>>
<<ADD1>>
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<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification

Number: Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that certain 2021 Quattroporte Trofeo and Ghibli Trofeo vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) Number 110, "Tire selection and rims". FMVSS No. 110 requires manufacturers to provide inflation tire pressure for the maximum load capacity per axle on the placard. The inflation pressure listed on the tire placards of certain 2021 Model Year Quattroporte V8 Trofeo and Ghibli V8 Trofeo vehicles are below the required value.

Maserati S.p.A. and MNA have determined that the above-described vehicles were manufactured with certain optional 21 inch tires that may have incorrect inflation pressure indicated on the tire placard for the maximum load capacity. If the vehicle is fully loaded and the tires are inflated to the placard pressures, then unexpected handling characteristics or sudden air pressure loss could result, which can cause a vehicle crash without prior warning.

Your Maserati Dealer will replace the placard labels with the corrected labels and update the Tire Pressure Monitoring System, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your vehicle. The repair will take approximately 0.5 hours to complete

Maserati North America, Inc.
One Chrysler Drive
Auburn Hills, MI

Your Authorized Maserati Dealers have the necessary instructions and components to remedy your vehicle.

If you have already paid to have the repair completed, please contact our Customer Care team at (877) 696-2737 or email @ mymaserati@maserati.com to submit your reimbursement request. Once the required documents are verified, reimbursement will be sent to you within 60 days.

If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America
1 Chrysler Drive
Auburn Hills, MI 48326
(877) 696-2737 (Customer Care)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll- free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We apologize for any inconvenience this may cause you.

Sincerely,

Maserati North America, Inc. Vehicle Safety and Regulatory Compliance

Maserati North America, Inc.
One Chrysler Drive
Auburn Hills, MI