

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5929
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 9, 2021

Subject: N212342780-01 - Safety Recall
Improper Roof Rail Airbag Deployment
Customer Letter Added

Models: 2020-2022 Cadillac CT4 and CT5

To: All General Motors Dealers

This bulletin has been updated to add the customer letter. Please discard all previous copies of N212342780.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing completed on September 2, 2021.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS