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625 Fawn Grove Rd  
Winfield AL 35594

## IMPORTANT SAFETY INTERIM RECALL NOTICE

This notice applies to your vehicle, identified by the VIN below

NHTSA Recall # 21V-610

Tiffin Recall # WAY-101

September 16, 2021

### Wayfarer Frame Rail Extension Failure

Dear Wayfarer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of Wayfarer motorhomes: **2017, 2018, 2019, 2020, 2021 & 2022 Wayfarer Motorhomes, all floorplans.**

It has come to our attention that the hitch on the Wayfarer Motorhomes may become loose from the frame of the motorhome. At this time, owners can continue to use their motorhome, however, **OWNERS MUST NOT TOW OR USE THE HITCH UNDER ANY CIRCUMSTANCE UNTIL THE RECALL REPAIR HAS BEEN COMPLETED.** The area of the hitch attachment to the frame on the Wayfarer brand of motorhomes needs to be reinforced. If the area of the attachment of the hitch to the frame is not reinforced, the repeated stress on the frame could cause it to break which would cause the hitch to

become loose and possibly break away from the motorhome. If the hitch were to become loose or break away, this could cause an accident which could lead to an injury.

At this time, Wayfarer is developing a remedy for this issue and is in the process of testing the proposed remedy. In the meantime, ***OWNERS MUST NOT TOW OR USE THE HITCH UNDER ANY CIRCUMSTANCE UNTIL THE FINAL RECALL HAS BEEN RELEASED AND THE PROPER REPAIR HAS BEEN PERFORMED.*** This will allow owners to continue to use the motorhome while we are developing a remedy for this issue while keeping the safety of all our owners in mind.

If owners have paid in the past for any damages due to a failure of the frame to the hitch, please submit a copy of the invoice that was paid by you, the owner, to the Wayfarer warranty department at the following address: Wayfarer Warranty Department, 6524 State Hwy 129 North, Winfield AL 35594. The Wayfarer Warranty Department may also be reached at 205-487-4710 or by email at [winfieldservice@tiffinmotorhomes.com](mailto:winfieldservice@tiffinmotorhomes.com).

This is the first of two letters owners will receive regarding this recall. At this time, the only action for owners to take is to ***NOT TOW OR USE THE HITCH UNDER ANY CIRCUMSTANCE UNTIL THE RECALL HAS BEEN REPAIRED.*** The second letter will contain instructions for the repair when a remedy has been finalized.

**If you do not own the vehicle that corresponds to the identification number which appears on this Recall Notification**, please return the notification to the Tiffin Recall Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or email [jeannie.madden@tiffinmotorhomes.com](mailto:jeannie.madden@tiffinmotorhomes.com).

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department