

Part 573 Safety Recall Report

21V-610

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : AUG 05, 2021

NHTSA Recall No. : 21V-610

Manufacturer Recall No. : WAY-101



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.
Address : 105 2nd Street NW
 PO Box 596 Red Bay AL 35582
Company phone : 999

Population :

Number of potentially involved : NR
Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2017-2022 Wayfarer Wayfarer
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : Recall population being determined. Will amend once complete.

Production Dates : JAN 13, 2017 - AUG 04, 2021

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : Frame rail hitch extensions are failing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the extension breaks, it could lead to the hitch detaching from the motorhome.

Description of the Cause : Continued stress on the extensions is causing the extensions to break away from the motorhome.

Identification of Any Warning that can Occur : Visual signs of failure of the hitch extension.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/24/2021 Hitch failures were brought to the attention of the Safety Committee. Committee suggested having the two (2) hitches used on the different model motorhomes tested at an independent facility.

4/19/2021 Two (2) style hitches shipped and received at independent testing facility.

5/25/2021 First test results received but they were contradictory from our own records. Further testing required.

6/29/2021 Second test results received from independent testing facility.

7/12/2021 Review of service motorhomes and production records.

7/29/2021 Presented to Safety Committee. Voted to recall.

8/4/2021 Need to finalize scope of motorhomes as well as test the new/replacement hitch.

Description of Remedy :

Description of Remedy Program : Remedy not yet complete as replacement hitch is going through testing. Will amend once we have further information.

How Remedy Component Differs from Recalled Component : The remedy component will be a different hitch design; we are waiting on final test results.

Identify How/When Recall Condition was Corrected in Production : Once new hitch testing is finalized, we will supplement this information.

Recall Schedule :

Description of Recall Schedule : Wayfarer will send letters to customers and dealers that are in

possession of coaches explaining the problem and asking them to take the motorhome to the dealer for proper inspection and/or repair.

Planned Dealer Notification Date : OCT 04, 2021 - OCT 04, 2021

Planned Owner Notification Date : OCT 04, 2021 - OCT 04, 2021

* NR - Not Reported