

# Part 573 Safety Recall Report

# 21V-610

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Submission Date :** SEP 10, 2021

**NHTSA Recall No. :** 21V-610

**Manufacturer Recall No. :** WAY-101



## Manufacturer Information :

**Manufacturer Name :** Tiffin Motorhomes, Inc.

**Address :** 105 2nd Street NW

PO Box 596 Red Bay AL 35582

**Company phone :** 999

## Population :

**Number of potentially involved :** 3,097

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2017-2022 Wayfarer Wayfarer

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** DIESEL

**Descriptive Information :** This is an interim recall related to 2017-2022 Wayfarer products involving 3,097 units

**Production Dates :** JAN 13, 2017 - AUG 04, 2021

**VIN Range 1 : Begin :** WDAPF4CC2G9702789 **End :** W1X8E33Y6LN126992  Not sequential

## Description of Defect :

**Description of the Defect :** Frame rail hitch extensions are failing.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the extension breaks, it could lead to the hitch detaching from the motorhome.

**Description of the Cause :** Continued stress on the extensions is causing the extensions to break away from the motorhome.

**Identification of Any Warning that can Occur :** Visual signs of failure of the hitch extension.

## Involved Components :

Component Name 1 : Hitch

Component Description : NR

Component Part Number : 5057337

Component Name 2 : Hitch

Component Description : NR

Component Part Number : 5097391

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

3/24/2021 Hitch failures were brought to the attention of the Safety Committee. Committee suggested having the two (2) hitches used on the different model motorhomes tested at an independent facility.

4/19//2021 Two (2) style hitches shipped and received at independent testing facility.

5/25/2021 First test results received but they were contradictory from our own records. Further testing required.

6/29/2021 Second test results received from independent testing facility.

7/12/2021 Review of service motorhomes and production records.

7/29/2021 Presented to Safety Committee. Voted to recall.

8/4/2021 Need to finalize scope of motorhomes as well as test the new/replacement hitch.

9/9/2021 Scope of units finalized.

9/10/2021 Interim recall because the remedy for production and field units is incomplete. Interim notice will be mailed to all affected product.

## Description of Remedy :

Description of Remedy Program : Remedy not yet complete as replacement hitch is going through testing. Will amend once we have further information.

**How Remedy Component Differs from Recalled Component :** The remedy component will be a different hitch design; we are waiting on final test results.

**Identify How/When Recall Condition was Corrected in Production :** Once new hitch testing is finalized, we will supplement this information.

## **Recall Schedule :**

**Description of Recall Schedule :** Wayfarer will send letters to customers and dealers that are in possession of affected coaches explaining the problem. As a remedy and parts are not available at this time, we will notify customers to use their motorhomes BUT DO NOT TOW OR USE THE HITCH IN ANY FASHION. Once a remedy is finalized, we will send a final notice to asking customers to take their motorhome to the dealer for proper inspection and/or repair at no charge.

**Planned Dealer Notification Date :** OCT 04, 2021 - OCT 04, 2021

**Planned Owner Notification Date :** OCT 04, 2021 - OCT 04, 2021

\* NR - Not Reported