



Herndon, October 1st, 2021

IMPORTANT SAFETY RECALL – NHTSA Recall No. 21V-603

This notice applies to Your Lamborghini Urus with the VIN:

Automobili
Lamborghini America LLC

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that certain Model Year 2021 Urus vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection." Our records indicate that you are the owner of a vehicle in this recall.

What is the issue?

It has been determined that certain seat belt assemblies do not comply with FMVSS 208. In these certain seat belt assemblies, the automatic locking retractor (ALR) function may deactivate early before the webbing is fully retracted.

The ALR function is required in the US market by FMVSS 208 S7.1.1.5.

This noncompliance does not impact the capability or functionality of the seat belt assemblies when properly used by adult passengers. It also does not impact use of the LATCH system to secure child restraint seats.

When securing a child restraint seat with the seat belt instead of the LATCH system, there is a possibility that the ALR system may malfunction. This would prevent the child restraint seat from being tightly secured, increasing the risk of injury of the occupant of the child restraint seat in a crash.

For all the reasons set forth above, it is therefore necessary to repair these vehicles. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What Do You Need to Do?

Please contact your preferred authorized Lamborghini dealer immediately to schedule an appointment to have this important repair performed, free of charge.

You can locate your nearest authorized Lamborghini Dealer at
<https://www.lamborghini.com/en-en/ownership/dealer-locator>.

2200 Woodland Pointe Avenue
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +1-248-754-6599

What will Lamborghini do?

We will inspect the affected seat belt assemblies at the specific seating positions and, if necessary, replace any affected seat belts, free of charge. The repair could take up to 3 hours. We apologize for any inconvenience this recall may cause.

Please bring this letter and your Service Booklet with you when you visit the dealer, so that the dealer can make all necessary entries.

If you have previously paid for a repair related to this condition, you may be eligible for reimbursement. Please contact Lamborghini Customer Care at the number below for details on how to claim for reimbursement.

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the instructions.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect without charge and within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We would like to invite you to download LAMBORGHINI UNICA, the app made exclusively for Lamborghini Customers, from the App Store or Google Play. UNICA can be used to unlock the full functionality of your Lamborghini. UNICA is also your source for the latest news on the Lamborghini World including recall alerts, service history, and other important updates. With UNICA, all of this functionality can be managed directly from your smartphone.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,



Andrea Baldi
President & CEO
Automobili Lamborghini America LLC



Rene Sueltzner
Director After Sales
Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC

Customer Service Department

2200 Woodland Pointe Ave.

Herndon, VA 20171

Email:

CustomerCareAmerica@lamborghini.com

Fax: + 1-248-754-6599

Vehicle Identification Number (VIN)

Vehicle cannot be checked because it has been:

- Scrapped**
- stolen**
- sold to a domestic buyer**
- sold to an overseas buyer**

to new address:

Name: _____

First name: _____

Street: _____ **House No.:** _____

ZIP code: _____ **City:** _____

Country: _____

Date / signature: