



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 12, 2021

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-107MR
21V-589

Subject: Instrument Cluster May Go Blank

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/K1/2018-2022
SPARTAN/K2/2018-2022
SPARTAN/K3/2018-2022
SPARTAN/K4/2018-2022

Mfr's Report Date: July 29, 2021

NHTSA Campaign Number: 21V-589

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 2,727

Problem Description:

Shyft Group is recalling certain 2018-2022 K1, K2, K3, and K4 Spartan RV Chassis. The instrument cluster may intermittently go blank while the vehicle is in motion.

Consequence:

A blank instrument cluster display may be missing critical information such as the vehicle's speed and warning lights, which can increase the risk of a crash.

Remedy:

Shyft Group will update the control module software, and reroute and secure the duct work, free of charge. Owner notification letters are expected to be mailed in August 2021. Owners may contact Shyft Group customer service at 1-800-582-3454. Shyft Group's number for this recall is 21-13.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We received Shyft Group's proposed owner notification letter and approved it for distribution.

Please ensure the following requirements are met:

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Shyft Group's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement