



August 11, 2021

IMPORTANT SAFETY RECALL
NHTSA Recall# 21V-588

This applies to your vehicle, see attached VIN list

Dear Wabash National Corporation Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Wabash National Corporation (WNC) has decided that a defect which relates to motor vehicle safety exists in certain 2018-2022 model year Wabash National Van trailers equipped with bonded fuel tank brackets.

A complete listing of your trailers impacted by this recall is included with this letter.

Description of Defect:

The fuel tank brackets installed on certain refrigerated van trailers may become detached

Risk to Motor Vehicle Safety:

If the fuel tank brackets become detached while the trailer is in motion, there is an increased risk of an accident or injury.

Precautions You Should Take:

The condition of the fuel tank brackets typically will not be apparent during routine inspections. A visual inspection is needed to see if one of the fuel tank brackets is detached. We feel that this inspection should take place as soon as practical, but not to exceed your normal PM cycle.

Remedy:

Enclosed with this notification is WNC Safety Bulletin "B21012", and a list of the affected equipment. The equipment listed within, should be inspected and remedied per the instructions described in bulletin B21012. This repair should take approximately 2.5 hours and will be performed at no cost to the owner. The owner may perform this recall and be reimbursed by Wabash National, or you may contact your nearest Wabash National Warranty Provider for assistance. If you need help finding a Warranty Provider, please contact the Wabash National Warranty Department at 765-771-5404, Monday – Friday, 7:00am – 4:00pm, ET.

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the Wabash National Warranty Department at 765-771-5404, Monday – Friday, 7:00am – 4:00pm, ET.

Further Assistance:

If your affected trailers have not been repaired within a reasonable amount of time after this defect notification, or if you have additional questions regarding this recall, please contact the Wabash National Warranty Department at 765-771-5404, Monday – Friday, 7:00am – 4:00pm, ET.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

Complaints:

You may also submit complaints to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if it is believed that the defect has not been remedied without charge or within a reasonable time.

We apologize for the inconvenience caused by this safety recall.

Thank you,

Mike Jones
Warranty Manager
Wabash National
1000 Sagamore Parkway S
Lafayette, IN 47905



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