

To: Parts Managers/Service Managers

From: Subaru of America, Inc. – Fixed Operations

Date: September 16, 2021

Re: Part Number X4202XC220

In preparation for the upcoming owner notification for the WRG-21 recall, it has come to our attention that some retailers have placed excessive orders for part number X4202XC220. This part number applies to the 2020MY 2.4L turbo Legacy and Outback models included in this recall. The total affected U.S. population for this part number application is <u>2,798</u>.

On 9/16/21, any existing parts orders for X4202XC220 that exceed 50% of the retailer's estimated affected VIN count for that application will be cancelled and re-entered by SOA at the 50% level.

Effective 9/16/21, all future orders for part number X4202XC220 must be placed through **PRIME.** As supply arrives over the next few weeks, all existing non-prime orders and Prime orders will be released.

If you have any questions or concerns please contact the Parts Information Coordinators (PICs) at 1-866-782-2782, prompt #1.

Thank you