

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 6, 2021

Mr. John Kobylarz Safety Compliance Manager Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495 NEF-107JK 21V-584

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Incorrect Child Restraint Information/FMVSS 225

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LAND ROVER/DEFENDER/2020-2021

Mfr's Report Date: July 29, 2021

NHTSA Campaign Number: 21V-584

Components:

CHILD SEAT: VEHICLE LATCH ANCHOR EQUIPMENT: OTHER: OWNERS/SERVICE/OTHER MANUAL

Potential Number of Units Affected: 7,027

Problem Description:

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2020-2021 Land Rover Defender vehicles. The owner's manual incorrectly states that the third-row seating is equipped with LATCH child seat restraints with top tethers. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 225, "Child Restraint Anchorage Systems."

Consequence:

Incorrect child restraint information may result in a child seat being improperly secured, which can increase the risk of injury in a crash.

Remedy:

Land Rover will mail owners the correct information to insert into the owner's manual, free of charge. Owner notification letters are expected to be mailed September 24, 2021. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N601.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jaguar Land Rover North America, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

