



IMPORTANT SAFETY RECALL NOTICE

03 August 2021

[REDACTED] Transportation Authority

Subject: Motor Vehicle Safety Recall 21V-567 - Cummins 2021 L9 Engine – Fuel Hoses

To Whom it May Concern:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

New Flyer of America Inc. (New Flyer) has decided, that a defect which relates to motor vehicle safety, exists on specific New Flyer vehicles equipped with 2021 MY L9 Diesel engines manufactured by *Cummins Inc.* (Cummins). Based on information provided by Cummins, New Flyer has determined that the **[REDACTED] Transportation Authority** is the Owner/Operator of the vehicles listed below which are affected by this recall action.

Make: New Flyer Heavy Duty Urban Transit Bus

Model: SR2577 – 2021 XD35

VIN	Unit No.	Engine Serial Number
5FYD8KV	21609	74784600
5FYD8KV	21611	74802331

Model: SR2578 – 2021 XD40

VIN	Unit No.	Engine Serial Number
5FYD8FV	21601	74784584
5FYD8FV	21602	74790076
5FYD8FV	21603	74790040
5FYD8FV	21604	74790067
5FYD8FV	21605	74784557
5FYD8FV	21606	74790058
5FYD8FV	21607	74790033

Cummins has declared an Equipment Recall (21E-063) with the *National Highway Traffic Safety Administration* (NHTSA). This recall affects all Cummins 2021 Model Year L9 engines manufactured between 27 March 2019 and 15 June 2021.

Cummins has informed New Flyer that due to swelling of the hose material, a leak may occur in the fuel hoses between the engine fuel pump and the remote filter head.

A fuel leak in the presence of an ignition source increases the risk of fire.



The fault has been determined as the result of inadequate design and quality of the hose material obtained from a Cummins sub-supplier. Corrective action will require the replacement of the suspect fuel hoses, to and from the remote fuel filter, with fuel hoses of a new design.

This is Cummins Campaign C2465. Parts and labor required to accomplish the recall will be provided by Cummins at no cost. Please contact either your local authorized Cummins service center directly, or your New Flyer Regional Product Support Manager, Lorenzo Mumphery, to coordinate the recall action with Cummins.

Cummins estimates the repair time to be approximately 1.0 hours, excluding vehicle and shop logistics.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, the repair would have been covered by the manufacturer's limited warranty, and therefore no reimbursement will be offered.

If New Flyer and Cummins are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.

A handwritten signature in blue ink, appearing to read "Kerry Legg".

By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

cc: Scott Halbesma – Vice President, Customer Care
Lorenzo Mumphery – Regional Product Support Manager