

# Safety Recall

Mack Trucks Inc.  
Greensboro, NC USA



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Date	Number	Release	Page
07.2021	SC0428	01	1(3)

## Mack Medium Duty Front Spring Hanger Torque MD6 and MD7

### RECALL INFORMATION

(July, 2021)

Mack has determined that certain model year 2022 Mack Medium Duty (“MMD”) chassis, were manufactured with a possible under torque condition on the steer axle front spring hangers.

Mack Trucks has not received any complaints or reports of vehicle crashes because of this possible safety concern.

To ensure that these vehicles meet Mack’s stringent quality requirements, a retorque of the affected fasteners will be required.

### VEHICLES AFFECTED

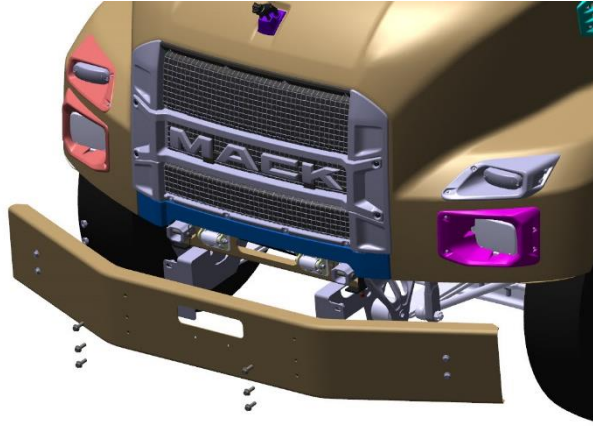
Certain Mack North America vehicles manufactured between June, 21, 2021 through July, 02, 2021.

### VEHICLE QUANTITY

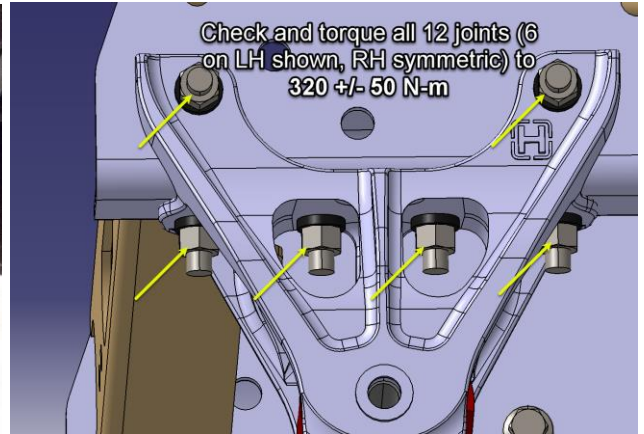
There are 60 vehicles affected by this recall (60 U.S., 0 Canada).

### Repair Instructions

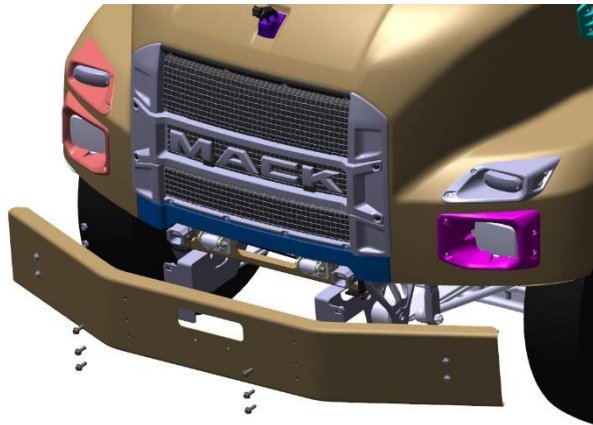
1. Secure vehicle for service.
2. Remove front bumper.



3. Retorque all 12 (6 per hanger) front spring hanger fasteners to  $320 \pm 50\text{Nm}$  ( $236 \pm 37\text{ lbf-ft}$ ).  
**NOTE:** Be sure to hold fastener from the head side and torque from the nut side of the fastener.



4. Reinstall the removed bumper and torque fasteners to  $175 \pm 30\text{ Nm}$  ( $129 \pm 22\text{ lbf-ft}$ ).



5. Release vehicle for service.

**REIMBURSEMENT**

This repair is covered by an authorized Safety recall. Reimbursement is obtained through the normal claim handling process.	
	<b>UCHP Reimbursement</b>
<b>Claim Type</b> (used only when uploading from the Dealer Business System)	40
<b>Recall Status</b>	
Vehicle repaired per instructions	1-Modified per instructions
<b>Labor Codes</b>	
Primary Labor Code: <b>7210-05-02-04 Spring anchorage, bolts, Tightening</b>	1.0
<b>Causal Part</b>	78531138
<b>Authorization Number</b>	C6631

**Note:** Dealers are to perform Safety Recall on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.