

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Replace the Fuel Tank MY19 G-Class (463 platform)	DATE: August 20, 2021

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			August 20, 2021
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace the Fuel Tank
2021080003	21V564	21P4790013	
<p>This is to notify you of the Recall Campaign Launch to replace the fuel tank on 3 Model Year (“MY”) 2019 G-Class (463 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on August 20, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that based on information provided by the fuel tank supplier, the fuel tank on certain Model Year (“MY”) 2019 G-Class (463 platform) vehicles might not meet current production specifications. In this case, the welding seam where the two halves of the fuel tank are joined might not meet the fatigue strength requirements. As a result, the leak tightness of the tank cannot be ensured over the vehicle's service life. The fuel tank supplier has assessed that in the event of a fuel leak, the risk of a fire hazard could increase due to the presence of an ignition source. When the issue occurs, the customer might be made aware by the smell of fuel and by a flashing check engine indicator light in the instrument cluster.</p>		
What We're Doing	<p>MBUSA is conducting a voluntary recall based on the Defect Information Report submitted by the supplier. An authorized Mercedes-Benz dealer will replace the fuel tank on the affected vehicles.</p>		
Parts	<p>The remedy is available and can be performed.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2019		
Vehicle Model	G-Class		
Vehicle Populations			
Total Recall Population	3		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 G-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY19 G-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on September 3, 2021.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2021080003, August 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model G-Class vehicles (463 platform)**
Model year 2019

Replace the Fuel Tank

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that based on information provided by the fuel tank supplier, the fuel tank on certain Model Year ("MY") 2019 G-Class (463 platform) vehicles might not meet current production specifications. In this case, the welding seam where the two halves of the fuel tank are joined might not meet the fatigue strength requirements. As a result, the leak tightness of the tank cannot be ensured over the vehicle's service life. The fuel tank supplier has assessed that in the event of a fuel leak, the risk of a fire hazard could increase due to the presence of an ignition source. When the issue occurs, the customer might be made aware by the smell of fuel and by a flashing check engine indicator light in the instrument cluster. An authorized Mercedes-Benz dealer will replace the fuel tank on the affected vehicles.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 3 vehicles are affected.

Order No. P-RC-2021080003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Replace fuel tankModel 463

Work procedure

1. Replace fuel tank.

i For basic data, see **AR47.10-P-4100XGA**.

Primary Parts Information

Qty.	Part Name	Part Number
1	Fuel tank	A 463 470 12 02

i **Note:**

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: (02-0691)	Replace fuel tank <u>Includes:</u> Extract fuel vapors for vehicles with spark-ignition engine; remove/install wheel and tire assembly; extra work for: Remove/install wheel and tire assembly in assembly with wheel lift dolly
(02-9736)	Drain/fill fuel tank

Damage Code	Operation Number	Labor Time (hrs.)
47 900 13	02-0691	3.3
	02-9736	Time prescribed by foreperson

i **Note**

Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.