

## Lisa Sampson

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**From:** Lisa Sampson  
**Sent:** Friday, August 13, 2021 9:34 AM  
**To:** recalls  
**Subject:** Informal Notification - Re: Upcoming Recall 21V-562 & 2021-454  
**Attachments:** RCLRPT-21V562-5170\_573 form.PDF

Hello Valued Rosenbauer Dealers,

We have submitted our initial paperwork to NHTSA and Transport Canada regarding an upcoming recall regarding compliance to the certification requirements per governmental regulations. At this time, we are unsure the scope of the safety risk but we do know that some of our certificates on the B pillar are not compliant with the standards and regulations put in place by NHTSA and Transport Canada. Furthermore, we may have an issue where the correct tire inflation is incorrect and could lead to underinflated tires.

Rosenbauer is fixing the issue in production immediately. Furthermore, we're analyzing what delivered trucks might be impacted and will let you know as soon as we know. This is a lengthy process and we might not have answers for a few weeks but we wanted to ensure our Dealers knew of an upcoming recall.

*This email is to provide an informal notification as we gather information before we submit a formal letter or email to you as well as the owners.* Information that we are gathering are exactly which trucks are impacted as well as their current location (in WIP, at the dealer, at the customer) and how we will handle the remedy. I anticipate sending official letters to the customers by the beginning of mid-September and will let you know when we have solidified the list and plan of action. At this time, we do not need our Dealers to do anything until we have identified the exact issue.

Feel free to reach out should you have any questions regarding recalls or technical service bulletins at [recalls@rosenbaueramerica.com](mailto:recalls@rosenbaueramerica.com). I have attached the 573 Recall Filing for your reference where you will find additional details regarding the non-compliance. I will be in touch with you once we have more information.

Thank you,



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