

SAFETY RECALL NOTICE

Urgent – Please Review

McLaren Voluntary Safety Recall Inspect and Replace If Necessary, Certain Brake Flexi Hose Banjo Bolts

Bulletin type:	Safety Recall Campaign
Reference number:	SRC 00 C 001
Affected vehicles:	McLaren 570S, McLaren GT, McLaren 600LT, McLaren 720S
Attention:	All Retailer Staff
Situation:	Voluntary Safety Recall - Potential for brake flexi hose banjo bolt(s) to have been incorrectly manufactured
Procedure:	Please refer to the information outlined in this document to remove and inspect each brake flexi hose banjo bolt at each brake calliper and replace it if it is found to be incorrectly manufactured
Date:	26 th August 2021

Urgent Safety Recall Campaign - Inspection - Brake Flexi Hose Banjo Bolt

- Beginning on 1 September 2021, Retailers should contact customers and make service appointments as soon as reasonably practical
- Repairs are to be performed by any McLaren Authorised Retailer, regardless of where the vehicle was purchased

This bulletin will cover:

1. Customer Notification Process
2. Immediate Action Required
3. Overview
4. Parts Information
5. Procedure for Inspection and Rework of Vehicles
6. Warranty Information
7. Affected Vehicles

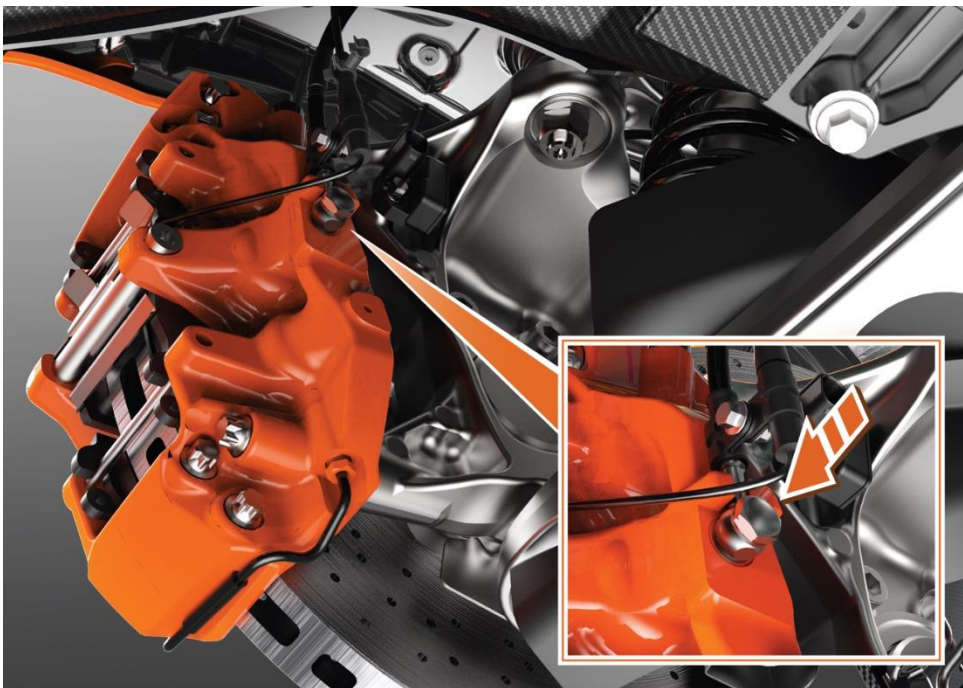
1. Customer Notification Process

McLaren commenced the mailings of letters (example attached) to owners of affected vehicles on 26 August 2021. In line with National Highway Traffic Safety Administration (NHTSA) and Transport Canada as the case may be, notification letters to owners must be issued in the first instance and follow on communications can then be sent via email or other contact methods.

2. Immediate Action Required

Beginning on 1 September 2021, Retailers should contact customers and make service appointments as soon as reasonably practical. Repairs are to be performed by any McLaren Authorised Retailer regardless of where the vehicle was purchased. Retailers must not refuse to repair a vehicle because it was not purchased from their location.

3. Overview



McLaren have launched a voluntary safety recall on the affected vehicles listed in section 7 of this bulletin.

The covered vehicles may have been fitted with an incorrectly manufactured banjo bolt, which would result in no hydraulic pressure to the brake calliper on the relevant corner of the vehicle. This could result in the vehicle pulling to one side under braking, particularly when braking from a high speed, which could increase the risk of a crash.

Customers may continue to use their vehicle (however, they are advised to avoid track usage) until it is brought in to an authorised McLaren Retailer to have the remedy procedure completed. If a customer reports their vehicle as pulling to the left or right and / or reports any abnormal performance of the brake system, the Retailer shall:

1. Advise the customer to immediately cease using the vehicle.
2. Immediately inform your Regional Aftersales Manager and provide all such information as they may request.
3. Make arrangements for the vehicle to be transported to the Retailer. the remedial work will only take approximately 2 hours to complete, a loan car will not be necessary to support this recall.

4. Parts Information

The following part(s) are required to implement this repair, which can be ordered via Unipart.

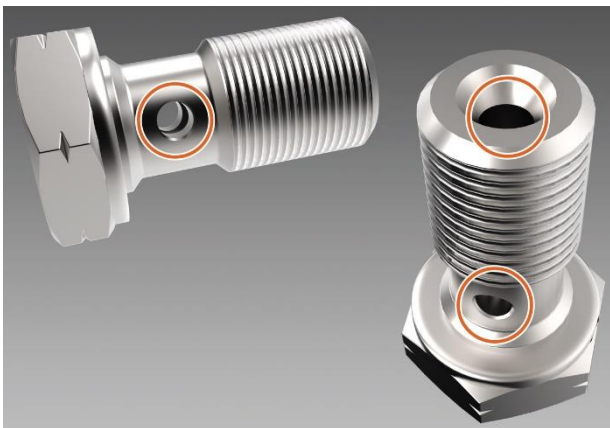
Part Number	Part Description	Quantity Required
11C0592CP	Washer - Copper - Brake Hose (2x per bolt required)	As required
11C0501CP	Banjo Bolt - Brake Hose - Inc. Washers	As required

5. Procedure for Inspection and Rework of Vehicles

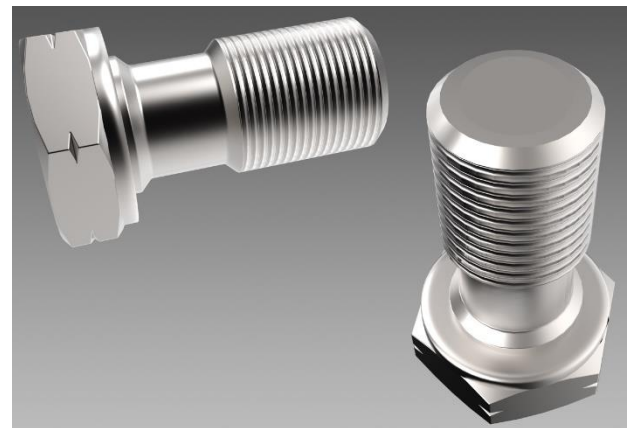
CARE POINT: Refer to Service Information System (SIS) for supporting work instruction where applicable for the respective model

1. Secure/Lift vehicle on platform
2. Remove all wheels
3. Remove and Inspect each banjo bolt for the brake flexi hose connection at each brake calliper:
 - a. If holes are present as per image '3a, OK condition', re-install bolt with new washers and torque bolt to specification as per SIS for the respective model
 - b. If holes are NOT present as per image '3b, NOT OK condition', replace the bolt (new washers are included with the bolt) and torque to specification as per SIS for the respective model
4. Perform brake bleed procedure as per SIS for the respective model
5. Install all wheels and torque to specification as per SIS for the respective model
6. Check functionality

3a. OK Condition



3b. NOT OK Condition



6. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Model	Description	Repair time
McLaren 540C, 570S & 600LT (Coupe and Spider)	Inspection - Brake Flexi Hose Banjo Bolt	1.8
McLaren GT	Inspection - Brake Flexi Hose Banjo Bolt	1.9
McLaren 720S (Coupe and Spider)	Inspection - Brake Flexi Hose Banjo Bolt	1.7

Please document with photo evidence, each inspected bolt and attach the 4x images to the Warranty claim (0.1 hours has been incorporated in to the total Repair times above to compensate for this additional action).

If a bolt is replaced due to not being manufactured correctly (holes not present), the removed part(s) must be retained and stored according to the standard McLaren Warranty policy. There is no requirement to retain the washer(s) replaced during the check procedure.

CARE POINT: The work instruction and related labour time may be different from work instructions in the Service Information System (SIS). When you do this work you must refer only to the advice in this bulletin.

7. Affected Vehicles

The following tables provides an overview of the affected vehicles (note, only a very small amount of vehicles are subject to the recall action)

Model	Model Year
McLaren 570S (Coupe and Spider)	2020
McLaren GT	2020
McLaren 600LT Coupe	2019
McLaren 600LT Spider	2020
McLaren 720S (Coupe and Spider)	2019, 2020

Affected vehicles will be flagged in the McLaren Retailer Portal when next opening a Workshop Visit related to the vehicle.

Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles. Most vehicles from the model and model years above are not affected, you are only required to perform the recall actions on the vehicles on the VIN list.

If you have any questions, please speak to your Regional Aftersales Manager.

IT IS A VIOLATION OF FEDERAL LAW TO SELL OR DELIVER A NEW VEHICLE COVERED BY THIS NOTIFICATION UNTIL THE DEFECT IS REMEDIED.

Best regards,



Ian Peck
Technical Support Manager



Craig Danns
Technical Campaigns Engineer

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

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