



Enclosed is a communication regarding a recall on your Bolt EV. At Chevrolet, it is our mission to keep you, our customer, at the center of everything we do. To that end, we are writing you today to communicate the first steps on how we will make good on that promise. Because safety is our highest priority, and in an abundance of caution, we plan to replace the lithium-ion battery modules in your vehicle with new lithium-ion battery modules as parts become available. These all-new lithium-ion battery modules will provide you with:

- All-new cells featuring GM's most advanced Bolt chemistry
- 8% additional battery capacity, resulting in a vehicle range improvement in equivalent driving conditions*
- A new 8-year/100,000-mile Limited Parts Warranty for your lithium-ion battery upon completion of the battery module replacement**

We understand that trust is earned and not given, and we are committed to regain your trust. This starts with new lithium-ion battery modules and an experience that supports your needs. Central to that experience will be repair status communications. Please ensure your information is up to date through the Chevrolet Owner Center at my.chevrolet.com/recalls. We plan to communicate to make sure we do what we can to make this right for you.

Chevrolet's transition to an all-electric future is predicated on our relentless desire to do the right thing, and I want to thank you for putting your trust in our brand.

A handwritten signature in black ink that reads "S. Hill".

Steve Hill
Vice President, Chevrolet

* GM estimate. Actual range will vary based on several factors, including temperature, terrain, battery age, loading, use and maintenance.

** Whichever comes first. See Limited Parts Warranty for details.