

Document ID: 5919260

#21-NA-261: Charge Limited to 80% After Battery Pack Replaced for Recall N212343881 or N212345941 - (Mar 7, 2022)

Subject: Charge Limited to 80% After Battery Pack Replaced for Recall N212343881 or N212345941



Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2017	2022	—	—	All	All
	Bolt EUV	2022	2022				

Involved Region or Country	United States, Canada, Middle East, GM Korea Company
Condition	<p>Note: Read and compare these field action numbers carefully to the vehicle in question.</p> <p>Some customers may comment that their vehicle stops charging at 80% state of charge after a new battery pack was replaced for recall N212343881 or N212345941.</p>
Cause	The cause of the condition is that a VIN reconfiguration may be needed in Service Programming to align the vehicle with a 100% state of charge calibration in the HPCM2.
Correction	Contact Techline at 800.828.6860 (English) (US & Canada) (800.503.3222 (French) with this bulletin number, VIN, and when the battery pack was replaced (must be after 10/7/2021).

Warranty Information

Note: Claims must be submitted as ZFAT type.

Labor Operation	Use for Model Years	Description	Labor Time
9106052	2017-2019	N212343881 – Remove Charge Limit to 80 percent after Battery Pack replacement using Service Bulletin 21-NA-261	1.0 hr

© 2022 General Motors. All rights reserved.

Labor Operation	Use for Model Years	Description	Labor Time
9106053	2020-2022	N212345941 – Remove Charge Limit to 80 percent after Battery Pack replacement using Service Bulletin 21-NA-261	1.0 hr

Version	2
Modified	Released November 12, 2021 March 07, 2022 – Added Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT
VOLUNTARY
TECHNICIAN
CERTIFICATION