



Eligibility for Servicing Bolt EV and Bolt EUV Recall  
Updated Date: Oct 25, 2021 17:15 CT

**Subject:**

Eligibility for Servicing Bolt EV and Bolt EUV Recall

Based on the release of recall (N212343881/N212345941), and until further notice, only fully trained and tooled Chevrolet EV dealers should perform service on EV vehicles. Dealers that are not authorized to complete service on EVs are encouraged to direct customers to Chevy.com to schedule service.

Once records indicate that you have met all training and tool requirements, restrictions are removed. Dealers can view any implemented and removed restrictions in Global Warranty Management on your Service Agent Detail Page. Restricted Model Code information is found on the "Other Items Not Allowed" tab (see GCUS-9-12057 below).

Keep in mind that Chevrolet EV service requirements must be met on an ongoing basis.

**Effective Date:** 10/21/2021

**Additional Information:**

GCUS-9-12057 - Eligibility for Servicing Chevrolet Electric Models  
Updated Date: Oct 14, 2021 12:45 ET

GCUS-9-11935 - Important Information Regarding the Chevrolet Electric Models Participation Agreement  
Updated Date: Oct 06, 2021 12:45 ET

GCUS-9-11959 - Update - N212343880 / N212345940 - Safety Recall - High Voltage Battery May Melt or Burn  
Updated Date: Sep 28, 2021 16:30 ET

GCUS-3-2335 - N212343881 - Safety Recall - High Voltage Battery May Melt or Burn  
Updated Date: Oct 07, 2021 15:05 ET

GCUS-3-2336 - N212345941 - Safety Recall - High Voltage Battery May Melt or Burn  
Updated Date: Oct 07, 2021 16:00 ET