



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 11, 2021

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-107MR
21V-559

Subject: Pole Guide Joystick May Be Activated Inadvertently

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/DIGGER DERRICK/2016-2021

Mfr's Report Date: July 22, 2021

NHTSA Campaign Number: 21V-559

Components:

EQUIPMENT

Potential Number of Units Affected: 878

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2016-2021 DH, D3000, DT65, and DT85 Digger Derricks. The operator may inadvertently move the pole guide joystick with their forearm due to the close proximity between the controls.

Consequence:

An unintentionally engaged joystick could result in uncontrolled movement of an unbalanced load, increasing the risk of injury.

Remedy:

Altec will provide a guard kit to install over the pole guide controls, free of charge. Owner notification letters are expected to be mailed September 16, 2021. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 829.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims. Please provide information on the dates of the investigation and when the defect decision was made.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Altec Industries, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement