

Part 573 Safety Recall Report

21V-557

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : JUL 22, 2021

NHTSA Recall No. : 21V-557

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Population :

Number of potentially involved : 646

Estimated percentage with defect : 10 %

Vehicle Information :

Vehicle 1 : 2021-2021 Heartland North Trail

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Population was determined by when first known failure was built and includes units that were built 4 weeks prior. End date was when we found issue. This applies only when refrigerator is not in the slide out of the unit.

Production Dates : SEP 24, 2020 - JUN 11, 2021

VIN Range 1 : Begin : 5SFNB2220ME452045 **End :** 5SFNB382XME475474 ☒ Not sequential

Vehicle 2 : 2021-2021 Heartland Mallard

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Population was determined by when first known failure was built and includes units that were built 4 weeks prior. End date was when we found issues.

Production Dates : SEP 08, 2020 - MAY 20, 2021

VIN Range 1 : Begin : 5SFNB2010ME451228 **End :** 5SFNB201XME472698 ☒ Not sequential

Description of Defect :

Description of the Defect : Refrigerator roof vents were not routed out during production.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Improper venting could cause the refrigerator to overheat and / or not allow exhaust gases to escape properly. This could lead to an increased risk of fire & injury

Description of the Cause : Production did not rout out the proper ventilation hole(s) in the roof/ceiling during the manufacturing process.

Identification of Any Warning that can Occur : The smell of LP gas inside the unit, especially around the refrigerator and or refrigerator not cooling properly.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

See attached documentation

Description of Remedy :

Description of Remedy Program : The remedy will be to have the roof vent visually inspected and to route out holes and add roof vent if needed, to ensure there is proper ventilation. This will be completed at no cost to the owner.

How Remedy Component Differs from Recalled Component : The remedy component will be to install roof vent base and roof vent cap to ensure proper refrigerator ventilation.

Identify How/When Recall Condition was Corrected in Production : On 6/25/2021 the installation process was updated for all plants and an addition audit check was installed.

Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : SEP 16, 2021 - SEP 16, 2021

Planned Owner Notification Date : SEP 16, 2021 - SEP 16, 2021

* NR - Not Reported