

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI21-028

Effective: 09/03/21

Release: 09/07/21

**SUBJECT: Cummins Fuel Filter Hose Equipment (Companion Campaign)**

This letter is to inform you that Recall FL897 – Cummins Fuel Filter Hose Equipment recall is a supplier responsible recall.

Cummins has notified customers and repair locations of the **Final Release** regarding Cummins safety recall **C2465**. Please see attached that Final Notice.

**Note for DTNA dealers:** Final repair is to be completed by **Cummins Distributors and authorized Warranty Dealers**. This ICI letter is only for your information should the dealership get any questions. For your reference, a copy of the Cummins released owner notice concerning Cummins safety recall **C2465** is on the following pages.

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized Warranty Dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit their website at [care.cummins.com](http://care.cummins.com).

If you have questions or need further information on this ICI please contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

## **\*For NHTSA Review\***

### **\*\*\* IMPORTANT SAFETY RECALL \*\*\* NHTSA Recall No. 21E063**

### **Cummins Campaign #C2465**

09/07/2021

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain MY 2021 Cummins L9 engines manufactured between March 27, 2019 and June 15, 2021.

This notice applies to the engines in your vehicles listed on the enclosed table.

#### **WHAT IS THE PROBLEM?**

A fuel leak may occur in the fuel hoses between the fuel pump and remote filter head. A fuel leak in the presence of an ignition source may increase the risk of a fire. Persons operating in or around the vehicle may see smoke before sufficient heat creates a fire.

#### **WHAT WILL CUMMINS DO?**

Cummins has released field Safety Campaign #C2465 to correct this condition by replacing the subject fuel lines with fuel lines of a new design. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 1.0 hours to complete.

#### **WHAT SHOULD YOU DO?**

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

We urge you to have this repair performed as soon as possible. In the meantime, however, Cummins advises you to periodically check the remote fuel filter hoses for signs of leaking and immediately seek repairs if leaks are identified.

#### **WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at [care.cummins.com](http://care.cummins.com).

If you have a complaint relative to this recall, you may report it to the following:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner of one or more of the vehicles listed on the enclosed table, please forward this notice to the new owner(s) or provide the new owner's contact information to Cummins so that we can notify them of this recall.

***Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.***

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator  
Cummins Inc.