

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 21V-xxx: Safety Belt Retractor  
**Date:** Thursday, July 15, 2021 12:59:13 PM

Publish Date: July 15, 2021  
From: Technical Service  
Expiration Date: July 29, 2021

DCSnet Message  
**Urgent**






Subject: **BMW Recall 21V-xxx: Safety Belt Retractor**

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 15, 2021) on certain Model Year 2021 BMW vehicles that were produced between November 23, 2020 and May 28, 2021.

Please see attached for additional information. The bulletin will be updated shortly.

Sincerely,  
Technical Service

Attachments:  [B720421 Recall Notice\[1626368026302\].pdf](#)  
 [B720421\[1626368026302\].pdf](#)  
 [B720421\\_2021-Fxx-Gxx-SafetyBeltRetractor\(ALR\)-FAQ-\(15Jul2021\)  
\[1626368026302\].pdf](#) [B720421 Recall Notice\[1626368026302\].pdf](#)  
[B720421\[1626368026302\].pdf](#)  
[B720421\\_2021-Fxx-Gxx-SafetyBeltRetractor\(ALR\)-FAQ-\(15Jul2021\)  
\[1626368026302\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All

2021-07-15



SIB 72 04 21

RECALL 21V-XXX: SAFETY BELT RETRACTOR

## MODEL

E-Series	Model Description	Production Date
F23	2 Series Convertible	January 19, 2021 – March 23, 2021
F39	X2 Sports Activity Coupe	December 7, 2020 – January 29, 2021
F44	2 Series Gran Coupe	November 25, 2020 – February 5, 2021
F48	X1 Sports Activity Vehicle	December 4, 2020 – January 29, 2021
F87	M2 Competition Coupe	January 19, 2021 – April 1, 2021
G20	3 Series Sedan	November 30, 2020 – May 28, 2021
G22	4 Series Coupe	December 7, 2020 – February 8, 2021
G23	4 Series Convertible	December 4, 2020 – January 21, 2021
G29	Z4 Roadster	January 11, 2021 – February 16, 2021
G30	5 Series Sedan	November 23, 2020 – February 25, 2021
G80	M3 Sedan	December 8, 2020 – March 4, 2021
G82	M4 Coupe	December 7, 2020 – January 22, 2021

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 15, 2021) on certain Model Year 2021 BMW vehicles that were produced between November 23, 2020 and May 28, 2021.

The safety belt retractor (except for the driver’s seat) may not have been produced to supplier specifications. As a result, it may not be possible to firmly secure (“lock”) a child seat in place using the Automatic Locking Retractor (ALR) function. **However, in a crash, the safety belt will still lock and firmly secure a child seat (or a passenger) via the Emergency Locking Retractor (ELR) function.** Also, the LATCH system (lower anchors and top tether) is available in all potentially affected vehicles for use with a child seat, if the child seat has the corresponding LATCH system.

The safety belt retractor will be inspected and, if necessary, replaced.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated shortly.

Supporting Materials

[picture\\_as\\_pdf B720421 Recall Notice.pdf](#)

[picture\\_as\\_pdf B720421\\_2021-Fxx-Gxx-SafetyBeltRetractor\(ALR\)-FAQ-\(15Jul2021\).pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Safety Belt Retractor – B72 04 21

BMW AG is conducting a Voluntary Non-Compliance Recall (effective July 15, 2021) on certain Model Year 2021 BMW vehicles that were produced between November 23, 2020 and May 28, 2021.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall**  
**21V-xyz**  
**Safety Belt**  
**Model Year 2021**  
**BMW / MINI**  
**Issue Date: 07/15/2021**

**Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**

Certain Model Year 2021 BMW and MINI models in the US are potentially affected.

**Q2. What is the specific issue?**

The safety belt retractor (except for the driver's seat), may not have been produced to supplier specifications. As a result, it may not be possible to firmly secure ("lock") a Child Restraint System (CRS) ("child seat") in place using the Automatic Locking Retractor (ALR) function of the retractor. *[In the paragraph below, the ALR system is described.]* **However, in a crash, the safety belt will still lock and firmly secure a child seat (or a passenger) via the Emergency Locking Retractor (ELR) function.** Also, the LATCH system (lower anchors and top tether) is available in all potentially affected vehicles for use with a child seat, if the child seat has the corresponding LATCH system.

ALR Function Description

The Automatic Locking Retractor (ALR) function can be used to help secure a Child Restraint System (CRS) ("child seat"). To secure a child seat, the belt is pulled all the way out, weaved through the child seat, and latched into the safety belt buckle. As the belt is then let back into the retractor, a clicking noise is noticed which, when the belt is completely let back into the retractor, secures the child seat on the vehicle seat.

**Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**

Other models have a safety belt retractor that has been produced to specifications.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are notified by BMW / MINI, please contact an authorized BMW center / MINI dealer and schedule an appointment to have this important Non-Compliance Recall performed as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](http://bmwusa.com/recall) or [miniusa.com/recall](http://miniusa.com/recall). If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q5. Can I determine if this issue exists in my vehicle?**

No.

**Q6. How did BMW Group become aware of the issue?**

BMW Group became aware of the issue through its quality control procedures.

**Q7. How will I be informed of this Non-Compliance Recall?**

Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Non-Compliance Recall, and requesting them to schedule an appointment with an authorized BMW center / MINI dealer to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](http://bmwusa.com/dealer), and MINI dealer at [miniusa.com/dealer](http://miniusa.com/dealer).

**Non-Compliance Recall  
21V-xyz  
Safety Belt  
Model Year 2021  
BMW / MINI  
Issue Date: 07/15/2021**

To ensure BMW has your recent contact and vehicle information, owners should visit [bmwusa.com/recall](http://bmwusa.com/recall) and click on “**Manage recall notices and contact information**”. To ensure MINI has your most recent contact and vehicle information, owners should visit [miniusa.com/ol](http://miniusa.com/ol).

**Q8. How will my vehicle be remedied?**

The safety belt retractor will be checked and, if necessary, replaced for free and should take about one hour.

**Q9. Do I have to wait for my letter to have my vehicle serviced?**

Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center / MIN dealer to have this important Non-Compliance Recall performed.