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## **Safety Recall 21V552 - Rear Braking System Harness Assembled Incorrectly**

This notice applies to your vehicle with VIN 11VXXXXXXXXXXXXXXXX - Chassis Serial Number XXXXXX

### **Important Safety Recall**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kalmar has decided that a defect, which relates to motor vehicle safety, exists in Ottawa T2 model terminal tractors manufactured between January 4, 2021 and June 8, 2021. As a result of this decision Kalmar has initiated a recall of the affected vehicles.

Our investigation has determined that 2021 model year Kalmar Ottawa T2 vehicles with Electronic Stability Control (ESC) contain a rear braking system harness assembly that was incorrectly assembled (left-to-right) to the rear brake modules. While the brakes still function, this causes the ESC system to throw a fault code and become inactive. Thus, the Stability Control system becomes inactive in the event there was a braking issue that would require stability control.

In order to remedy the situation you should contact your local Kalmar terminal tractor certified dealer and have them perform field campaign SB21RC0011. Kalmar will correctly install and connect the rear braking system harness and reprogram the ESC system and verify the fault indicator light does not come on inappropriately. The remedy will take approximately 30 minutes (½ hour) to complete. The remedy will be performed at no cost to you.



If you have any questions regarding this repair contact your local Kalmar terminal tractor authorized dealer or the Kalmar Product Support Department at 1-785-229-6327.

If you are the lessor of this vehicle please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you believe Kalmar has failed or is unable to remedy the defect within a reasonable time you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at 1-888-327-4236 or go to <http://www.safercar.gov>.

If you have any questions or concerns regarding this repair, contact the Kalmar Product Support Department at 1-785-229-6327.

Yours sincerely,  
Eric Swanson  
Product Safety and Standards Engineer

Brian Goudreau  
Global Warranty Supervisor