



By appointment
to HM The Queen
motor car manufacturers
Bentley Motors Limited
Crewe Cheshire



By appointment
to HRH The Prince of Wales
motor car manufacturers
Bentley Motors Limited
Crewe Cheshire

IMPORTANT SAFETY RECALL

BENTLEY

AUGUST 2021

**This notice applies to your vehicle,
Vehicle Identification Number (VIN):
Model Year/Model: 20 CONTINENTAL GT
NHTSA: 21V550**

RE: SAFETY RECALL – FRONT SEAT CONTROL MODULE MALFUNCTION (RE21/26)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bentley Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2021 model year Bentley Continental GT/GT Convertible vehicles. Our records show that you are the owner of one of these vehicles.

What is the issue During some automated front seat movements, the front seat may trap a rear passenger legs, potentially causing an injury.

What will we do? To correct this defect, your authorized Bentley dealer will update the software for the front seats. This work will take about one hour to complete and will be performed for you free of charge.

Lease vehicles If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

IMPORTANT SAFETY RECALL

Can we assist you further? If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please telephone our dedicated Customer Service team at 1 800-777-6923.

In the event your authorized Bentley dealer fails or is unable to remedy the defect free of charge within a reasonable time, you may also submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

We would like you to know that we sincerely appreciate your continued support of our vehicles. I do apologize for the fact that we have to ask you to allow us to recall your vehicle for this modification.

Yours Sincerely,

A handwritten signature in black ink, appearing to read "Stephen Worrall", with a horizontal line underneath.

Stephen Worrall
Director, Aftersales