



TRAIL KING Industries, Inc.

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TO: Valued TKOLB Trailer Customer

NHTSA Recall Number:

Trail King Recall Number: TK202103

DATE: July 15, 2021

IMPORTANT SAFETY RECALL

This notice applies to your vehicle with VIN: [REDACTED]

Trail King has decided that a defect which relates to motor vehicle safety exists in the Dexter Steer Axle(s) on certain Trail King TKOLB332NG-HH, OLB336NG, OLB336NG-HH, OLB434NG-HH and OLB436NG-HH models.

What Trailers are being recalled?

This recall affects Trail King TKOLB332NG-HH, OLB336NG, OLB336NG-HH, OLB434NG-HH and OLB436NG-HH models. 2018 – 2020 model years that have manufacture dates July 2017 through August 2019.

What is the Problem?

Dexter Axle has determined that in certain low speed loading scenarios, the side loads generated on the steer axles may be enough to cause the attaching hardware to fail. The steering arm may become detached from the steering knuckle. If that occurs, there is a potential for pieces of the attachment hardware to separate and fall onto the road which may result in a loose projectile increasing the potential risk for crash.

What should you do?

Obtain and confirm your trailer's serial number from the VIN plate located on the driver's side of the frame. You are receiving this letter because our records show you are the current owner of this vehicle.

You should inspect the steer arm and bolts on your steer axle and contact Dexter Axle as directed below to make an appointment to have your trailer repaired.

What will we do?

Trail King Industries is coordinating with Dexter Axle to conduct a safety recall campaign to address this issue. Dexter Axle Company will do the work to correct the trailers in the field. Dexter Axle will provide up to 3 hours of labor and replacement parts necessary to remedy units.

Please contact Dexter Axle directly at RecallSB009R@dexteraxle.com or by calling Phil Schnurr at 1-226-242-5345 to identify an authorized Dexter repair facility that can update their trailer. Please reference recall 21E-019.

If this repair has already been performed prior to receipt of this notification, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact Trail King at the phone number noted below.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by contacting Trail King Industries at 1-800-843-3324 and ask for Customer Service or email to Customerservice@trailking.com. This will enable us to advise the new owner of this recall.

Pursuant to Federal Law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If Trail King Industries or Dexter Axle fails or is unable to provide a remedy within a reasonable time, you may wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products.

Sincerely,
Customer Service

Trail King Industries
300 East Norway
Mitchell, SD 57301
1-800-843-3324 (Toll Free)