OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-538

Manufacturer Name: Gillig, LLC
Submission Date: SEP 27, 2021
NHTSA Recall No.: 21V-538
Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Gillig, LLC

Address: 451 Discovery Drive

LIVERMORE CA 94551

Company phone: 1-800-735-1500

Population:

Number of potentially involved: 78 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2020-2021 GILLIG LOW FLOOR

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : ALL Power Train : DIESEL

Descriptive Information: Cummins has recently launched a campaign (NHTSA id. 21E-060) to recall a

population of Model Year 2020 to 2021 L9 Diesel engines affected by a malfunction of

the Diesel Exhaust Fluid dosing system that can result in temporary excessive

ammonia in the tailpipe exhaust. As a consequence of this decision, GILLIG is recalling

the bus population equipped with the engines that may be affected by the issue.

Production Dates: NOV 25, 2020 - JUN 01, 2021

Description of Defect:

Description of the Defect: Under certain conditions, the engine tailpipe exhaust may intermittently

contain excessive ammonia.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The cause of the issue is the inadequate management of the Diesel Exhaust

Fluid applied to the SCR catalyst, controlled by the engine calibration.

Description of the Cause: NR

Identification of Any Warning Exposure to ammonia at elevated concentrations may cause personal injury.

that can Occur:

Involved Components:

Component Name 1: NR
Component Description: NR
Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: Cummins Address: BOX 3005

Columbus Indiana 47202

Country: United States

Chronology:

07/09/2021 GILLIG Compliance Dept. received notification about a new NHTSA recall campaign #21E-060 filed by Cummins. The engine OEM provided a list of engine serial numbers potentially affected by the subject issue.

07/12/2021 GILLIG implemented a stop ship of the Diesel buses equipped with Cummins L9 engines included in the affected population list

07/15/2021 GILLIG notified NHTSA by filing a formal vehicle recall.

Description of Remedy:

Description of Remedy Program: Cummins will administer this recall. The remedy will consist in a new

engine calibration. Pursuant to 49 CFR 577.11(e), Cummins requested to be exempt from providing notification of a reimbursement plan. Any pre-

notification product failure would have been replaced under the

manufacturer's limited warranty. Accordingly, no person would be eligible

for reimbursement pursuant to 573.13.

How Remedy Component Differs The new calibration will have a unique part number.

from Recalled Component:

Identify How/When Recall Condition Vehicle shipments were suspended on July 12 2021 and will not resume

was Corrected in Production: until the remedy calibration is available from Cummins.

Recall Schedule:

Description of Recall Schedule: Recall notices will be sent as soon as NHTSA approves the draft letter.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: OCT 04, 2021 - OCT 04, 2021

* NR - Not Reported