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TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
 Safety Recall 21S31**
 Certain 2020 - 2021 Model Year F-350 pickup trucks equipped with 6.7L Diesel
 Engine and Single Rear Wheel Axle
 Spring Seat Weld

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-350 Pickup Truck	2020 – 2021	Kentucky Truck	August 06, 2020 through May 15, 2021

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the rear axle tube may deform and potentially separate at the spring seat interface. This can potentially cause an axle tube leak, vibration while driving, shuddering upon acceleration, and drive shaft separation. A separated drive shaft can result in a loss of motive power while driving and unintended movement when placed in park if parking brake is not applied, increasing the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A full Dealer Bulletin will be provided to dealers in mid August 2021 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a Full Dealer Bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson