



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 28, 2021

Mr. William Bird
Warranty Administrator
Toyne Inc.
104 Granite Ave.
PO Box 10
Breda, IA 51436

NEF-107MR
21V-535

Subject: Lighting and HVAC Display May Lock Up

Dear Mr. Bird:

This letter serves to acknowledge Toyne Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN FIRE/GLADIATOR/2020
SPARTAN FIRE/METROSTAR/2020

Mfr's Report Date: July 15, 2021

NHTSA Campaign Number: 21V-535

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 11

Problem Description:

Toyne Inc. (Toyne) is recalling certain 2020 Spartan MetroStar and Gladiator vehicles equipped with Weldon V-Mux Vista IV Standard LCD displays used for controlling emergency vehicle lighting and HVAC functions. These displays may experience low voltage spikes causing the LCD display to lock up or become nonfunctional, due to varying electrical installations.

Consequence:

If the LCD display becomes locked up or non-functional it can delay emergency efforts, which can increase the risk of injury.

Remedy:

Dealers will repair or replace the IV Standard LCD displays, free of charge. Owner notification letters are expected to be mailed in July 2021. Owners may contact Toyne's customer service at 1-712-673-2328. Toyne's number for this recall is 07-21.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Toyne Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement