U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

July 21, 2021

Mr. Adrian Diaz
Assistant Engineering Director Automotive Safety Office
Ford Motor Company
330 Town Center Drive
Suite 500/5024
Dearborn, MI 48126

NEF-107DM

21V-534

Subject: Unsecured Wire Harness

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
LINCOLN/AVIATOR/2020-2021

Mfr's Report Date: July 15, 2021

NHTSA Campaign Number: 21V-534

Components:
ELECTRICAL SYSTEM:WIRING
VISIBILITY:DEFROSTER/DEFOGGER/HVAC SYSTEM:COMPRESSOR

Potential Number of Units Affected: 33,298

Problem Description:
Ford Motor Company (Ford) is recalling certain 2020-2021 Lincoln Aviator vehicles equipped with 3.0L gasoline engines. The wire harness may not be secured properly, possibly contacting the air conditioning (A/C) compressor pulley, and resulting in damage to electrical wires, or the A/C compressor drive belt.

Consequence:
Damaged electrical wires may short-circuit, increasing the risk of a fire.

Remedy:
Dealers will inspect the harness and A/C compressor belt for damage, replacing them as necessary, and install a tie strap to secure the wire harness, free of charge. Owner notification letters are expected to be mailed July 30, 2021. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21S34.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

We have received Ford's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement