



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 15, 2021

Mr. Greg Gunther  
Department Manager VCA  
Mercedes-Benz USA, LLC  
13470 International Parkway  
Jacksonville, FL 32218

NEF-107JK  
21V-527

**Subject:** Side Impact Crash Sensor Connectors May Loosen

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES-BENZ/AMG CLS53/2021  
MERCEDES-BENZ/AMG E53/2021  
MERCEDES-BENZ/AMG G63/2020-2021  
MERCEDES-BENZ/AMG GLC63/2020  
MERCEDES-BENZ/AMG GT43/2021  
MERCEDES-BENZ/AMG GT53/2021  
MERCEDES-BENZ/CLS450/2021  
MERCEDES-BENZ/E350/2021  
MERCEDES-BENZ/E450/2021  
MERCEDES-BENZ/G550/2020  
MERCEDES-BENZ/GLC300/2020-2021  
MERCEDES-BENZ/S450/2020  
MERCEDES-BENZ/S560/2020

**Mfr's Report Date:** July 12, 2021

**NHTSA Campaign Number:** 21V-527

**Components:**

AIR BAGS:SENSOR:SIDE IMPACT

**Potential Number of Units Affected:** 542

**Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2021 CLS450, AMG E53, AMG CLS53, E350, E450, AMG GT43, AMG GT53, 2020 S450, S560, G550, AMG GLC63, 2020-2021 GLC300, and AMG G63 vehicles. The side crash sensor connectors may come loose, which could delay the activation of air bags and seatbelts during a side impact crash.

**Consequence:**

Air bags and seatbelts that don't function as intended can increase the risk of injury during a crash.



**Remedy:**

Dealers will inspect and replace as necessary, the side impact crash sensors, free of charge. Owner notification letters are expected to be mailed September 10, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement