# OWNER NOTIFICATION NOTIFICACIÓN PROPRIETARIO

Dear Rogue Sport Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain 2021 Model Year Rogue Sport vehicles fail to conform to Federal Motor Vehicle Standard (FMVSS) number 206, "Door locks and door retention components." Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

#### Reason for Recall Motivo del Retiro

Due to a supplier issue that led to improper molding of the shaft, certain Rogue Sport vehicles may have been manufactured with liftgate hinges that have insufficient strength. As a result, the liftgate hinges may separate from the vehicle in the event of a crash. If the liftgate hinges separate during a crash, it may increase the risk of injury to the occupants.

## What Nissan Will Do Qué Hará Nissan

Your Nissan dealer will replace both the right and left liftgate hinges to remedy this condition. This free service could take up to one and a half (1.5) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=R21A7.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=R21A7.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

# Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.