

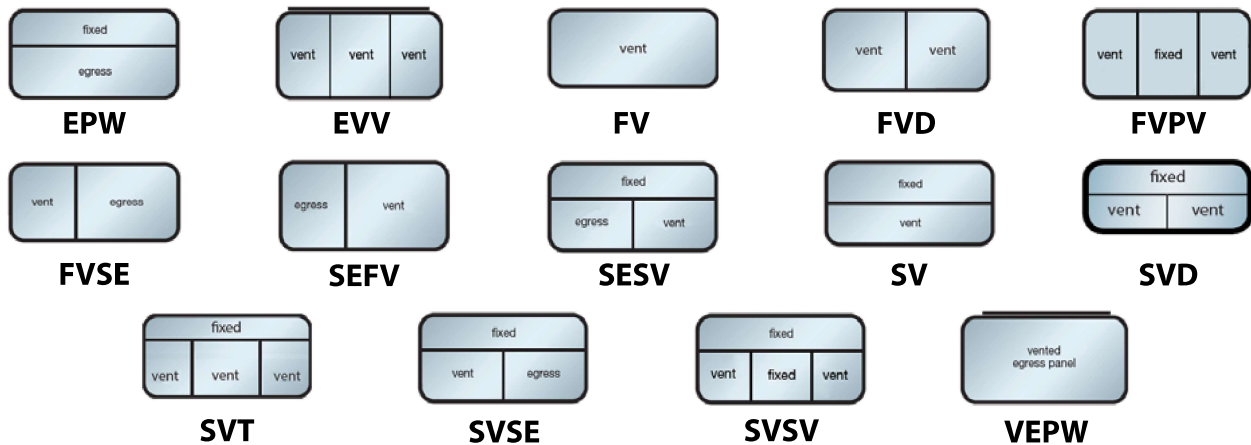
LIPPERT HEHR 6400 SERIES WINDOW VENT RECALL

Recall Number:	21E047		
Product:	Hehr 6400 Series Window Vent		
Date:	Original: June 29, 2021 Revised: Aug. 12, 2021	Labor Rate:	Inspection 0.4 hour per unit Replacement 0.5 hour per vent

NOTE: This document supersedes the previously-released version dated June 29, 2021. All part numbers highlighted in blue have been updated.

Subject

Inspection of the seal between the glass and frame on the following Hehr 6400 Series windows manufactured between October 1, 2018 and August 13, 2020.



Safety

This document provides general instructions. Many variables can change the circumstances of any procedure, i.e. the degree of difficulty involved in the service operation and the ability level of the individual performing the operation. This document cannot begin to plot out procedures for every possibility, but will provide the general instructions for effectively installing, removing or servicing the system. In the event the skill level required is too advanced or the procedure too difficult, a certified technician should be consulted before performing the necessary operation. Failure to correctly install, remove or service the system may result in voiding the warranty, inflicting injury or even death.



The "WARNING" symbol above is a sign that a procedure has a safety risk involved and may cause death, serious personal injury, severe product and/or property damage if not performed safely and within the parameters set forth in this document.



The "CAUTION" symbol above is a sign that a procedure has a safety risk involved and may cause personal injury, product and/or property damage if not performed safely and within the parameters set forth in this document.

Resources Required

- Cordless or electric drill or screw gun
- Phillips screw bit
- 3/16" drill bit
- Pop rivet gun
- Ladder
- Gauge kit: Part Number 2021094575

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Window Identification

Window Size

Window Size _____ X _____ = from inside trim ring RPO label or measure outside the whole/entire window Width X Height of glass, edge-to-edge.

Egress Windows

- A. Inside the unit an EXIT sticker (Fig. 1) or red handle (Fig. 2A) will be present.
- B. Outside the unit the white backside of the EXIT sticker will be visible.

Insulated Windows

- A. Inside the unit a smaller INSULATED WINDOW sticker (Fig. 3) or a super spacer (Fig. 4) sandwiched between two panes of glass can be seen.
- B. Outside the unit the white backside of the INSULATED WINDOW sticker (Fig. 3) is seen.

Egress and Insulated

- A. Inside the unit a smaller INSULATED WINDOW sticker (Fig. 3) can be seen or the super spacer (Fig. 4) sandwiched between two panes of glass will be visible in addition to the EXIT sticker (Fig. 1) or red handle (Fig. 2A).
- B. Outside the unit the white backside of the INSULATED WINDOW sticker (Fig. 3) can be seen located above the white backside of the EXIT sticker (Fig. 1).

Fig. 1



Fig. 2

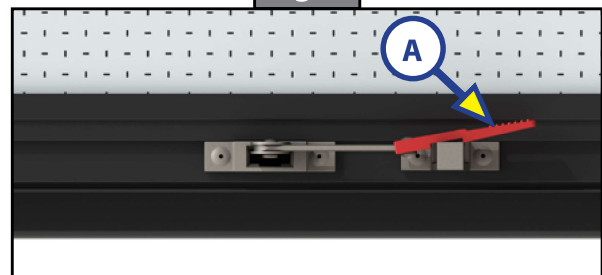


Fig. 3



Fig. 4



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Inspection

The provided gauge has a colored segment at one end (Fig. 5). Use the gauge as outlined in the instructions below to determine any possible break in the seal.

1. Be sure window is in closed position.
2. Lightly insert the gauge into the gap between the glass and the frame (Fig. 6) starting near the hinge on the exterior side of the window.
3. The gauge should stop within the colored segment (Fig. 7).
4. Continue reinserting the gauge at different points, working around the glass.

NOTE: If the gauge inserts beyond the colored segment (Fig. 8) this indicates a possible break in the seal and the vent of the window will need replacing.

Fig. 5



Fig. 6



Fig. 7



Fig. 8

