

# Part 573 Safety Recall Report

# 21V-522

**Manufacturer Name :** Thor Motor Coach**Submission Date :** AUG 26, 2021**NHTSA Recall No. :** 21V-522**Manufacturer Recall No. :** RC000232**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 521

Address : PO Box 1486

Estimated percentage with defect : 1 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

**Vehicle Information :**

Vehicle 1 : 2019-2021 Thor Motor Coach Aria

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
88 Aria units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2019 Thor Motor Coach Challenger

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
38 Challenger units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2019-2020 Thor Motor Coach Miramar

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
46 Miramar units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2019-2021 Thor Motor Coach Venetian

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
32 Venetian units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2019-2019 Thor Motor Coach Palazzo

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
50 Palazzo units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2019-2019 Thor Motor Coach Tuscany  
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
Body Style : OTHER  
Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
18 Tuscany units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2019-2021 Thor Motor Coach Outlaw  
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
Body Style : OTHER  
Power Train : GAS

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.  
249 Outlaw units are affected by this recall.

Production Dates : SEP 25, 2018 - SEP 30, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Possibility of the window adhesive failing, which could allow the vent to detach and cause a crash.

Description of the Cause : Stress induced failure of window adhesive bonding

Identification of Any Warning that can Occur : During regular maintenance possibly noticing a loss of bonding.

## Involved Components :

Component Name 1 : 6400 Series Vented Window

Component Description : Vented Window

Component Part Number : See Attached List of Component Part Numbers

## Supplier Identification :

### Component Manufacturer

Name : Lippert Components

Address : PO Box 2888

Elkhart Indiana 46515

Country : United States

## Chronology :

See Attached Chronology Provided by Lippert Components.

7/2/2021: Thor Motor Coach was formally notified by Lippert Components of the recall.

## Description of Remedy :

Description of Remedy Program : The remedy program will involve inspecting the involved windows with a go/no-go gauge to determine if the seal has been compromised. If an issue is found, Lippert will provide a replacement vent.

How Remedy Component Differs from Recalled Component : The remedy component was produced with the improvements including increasing the bond strength between the two panes of glass through the use of an adhesive backed glass spacer and different secondary sealant.

Identify How/When Recall Condition was Corrected in Production : On August 3, 2020 Lippert production processes were updated to increase the bond strength between the 2 panes of glass through the use of an adhesive backed glass spacer

## Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : SEP 08, 2021 - SEP 08, 2021

Planned Owner Notification Date : SEP 08, 2021 - SEP 08, 2021

\* NR - Not Reported