

Part 573 Safety Recall Report

21V-522

Manufacturer Name : Thor Motor Coach**Submission Date :** JUL 08, 2021**NHTSA Recall No. :** 21V-522**Manufacturer Recall No. :** RC000232**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Population :

Number of potentially involved : NR

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2019-2021 Thor Motor Coach Aria

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2019-2021 Thor Motor Coach Challenger

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2019-2021 Thor Motor Coach Miramar

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 4 : 2019-2021 Thor Motor Coach Outlaw

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 5 : 2019-2021 Thor Motor Coach Palazzo

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 6 : 2019-2021 Thor Motor Coach Tuscany

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 7 : 2019-2021 Thor Motor Coach Venetian

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Per notification from Lippert Components, the estimated percentage affected is .05% however the field below will not accept decimals. Windows for viewing with operating vent involved, population was determined based on shipment history. Recalled products differ from products not included as they were built prior to process changes.

Production Dates : OCT 01, 2018 - AUG 13, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Possible loss of bond between the 2 pieces of glass allowing the vent seal to be compromised.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Possibility of the window adhesive failing

Description of the Cause : Stress induced failure of window adhesive bonding

Identification of Any Warning that can Occur : During regular maintenance possibly noticing a loss of bonding.

Involved Components :

Component Name 1 : 6400 Series Vented Window

Component Description : Vented Window

Component Part Number : See Attached List of Component Part Numbers

Supplier Identification :

Component Manufacturer

Name : Lippert Components

Address : PO Box 2888

Elkhart Indiana 46515

Country : United States

Chronology :

See Attached Chronology Provided by Lippert Components.

7/2/2021: Thor Motor Coach was formally notified by Lippert Components of the recall.

Description of Remedy :

Description of Remedy Program : The remedy program will involve inspecting the involved windows with a go/no-go gauge to determine if the seal has been compromised. If an issue is found, Lippert will provide a replacement vent.

How Remedy Component Differs from Recalled Component : The remedy component was produced with the improvements including increasing the bond strength between the two panes of glass through the use of an adhesive backed glass spacer and different secondary sealant.

Identify How/When Recall Condition was Corrected in Production : On August 3, 2020 Lippert production processes were updated to increase the bond strength between the 2 panes of glass through the use of an adhesive backed glass spacer

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : SEP 08, 2021 - SEP 08, 2021

Planned Owner Notification Date : SEP 08, 2021 - SEP 08, 2021

* NR - Not Reported