



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 29, 2021

Mr. Rick Wolthuizen
Quality Manager
Maintainer Corporation of Iowa, Inc.
1701 2nd Avenue
Sheldon, IA 51201

NEF-107MR
21V-518

Subject: Crane Mounting Bolts may Fail

Dear Mr. Wolthuizen:

This letter serves to acknowledge Maintainer Corporation of Iowa, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAINTAINER/SERVICE/MECHANICS BODY/2019-2020

Mfr's Report Date: July 8, 2021

NHTSA Campaign Number: 21V-518

Components:

EQUIPMENT:MECHANICAL:BOOM/CRANE/LADDER:CRITICAL FASTENERS

Potential Number of Units Affected: 7

Problem Description:

Maintainer Corporation of Iowa, Inc. (Maintainer) is recalling certain 2019-2020 Service/Mechanics Bodies mounted on International MV607 vehicles. The crane mounting bolts are not long enough to securely attach the crane to the crane mount.

Consequence:

The crane may detach from the vehicle, increasing the risk of injury or death.

Remedy:

Dealers will replace the existing bolts with the correct size bolts and torque to specification, free of charge. Owner notification letters were mailed on July 27, 2021. Owners may contact Maintainer's customer service at 1-866-781-3259.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the crane mounting bolts. If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Maintainer Corporation of Iowa, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement